

Ministry of Health Republic of Indonesia



INSTRUMENT: HOSPITAL HEALTH FACILITY COSTING STUDY IN INDONESIA





Australian Government AusAID







Manual Instrument Health Facilities Costing in Indonesia

Table of Contents

Glos	ary4
Intro	duction5
Data	Collection Schedule
Di	nas Kesehatan Data Collection
Ρι	skesmas data collection
Но	spital Data Collection7
Gene	ral Instruction for Filling the Instruments9
Guid	elines for Identification of Respondents Instruments11
Guid	elines of District Health Office Instruments12
1.	Overview of District Health Office12
2.	District Health Office Infrastructure17
3.	District Health Office Expenditure19
4.	District Health Office Assets23
5.	Human Resources
Instr	ument Guidelines of Puskesmas25
1.	Overview of Puskesmas25
2.	Physical Infrastructure
3.	Fund Flow
4.	Assets
5.	Activity
6.	Supporting Activity
7.	Human resources
8.	Drugs and medical supplies
9.	Expenditure Details41
10	. Patient Survey
Instr	ument Guidelines of Hospital47
1.	Overview of Hospital47
2.	Physical Infrastructure
3.	Fund Flow and Income Details54
4.	Equipment Assets Details

	5.	Activity Details	56
	5.	Intermediate Section Activity	57
	6.	Human resources	58
	8. D	rugs and Medical supplies	61
	9. E	xpenditure Details	62
	10.	Patient Survey	65
	11.	Discharge Patient Survey	68
	12.	Pharmacy survey in Hospital	71
А	nnex		73
	1.	Program and activity code	73
	2.	Code of type expenditure for Health District Office (Dinas)	75
	3.	Type of expenditure for Puskesmas and Hospital	76
	4.	List of condition	78

Glossary

ANC	= Antenatal Care
BMHP	= Bahan Medis Habis Pakai / Medical supplies
Enumerator	= Petugas Pengambil data / data collector
GFK	= Gudang Farmasi Kesehatan / Pharmacy storage
HIV/AIDS	= Human Immunodeficiency Virus / Acquired Immune Deficiency Syndrome
ID	= Identitas / Identity
KIA	= Kesehatan ibu dan Anak / Maternal and child health
KIB	= Kartu Inventaris Barang / Asset Inventory card
LPLPO	= Laporan Pemakaian dan Lembar Permintaan Obat / Report of Drug Use and Request Worksheet
Obgyn	= Ahli kebidanan dan kandungan/ Obstetrics and gynecology
РКМ	= Puskesmas/ Public Health Center
Polindes	= Pos persalinan desa/ Village delivery post
PONED	= Pelayanan Obstetrik Neonatal Emergency Dasar/ basic emergency for neonatal and
	obstetric services
Poskesdes	= Pos Kesehatan Desa/ village health post
Poskestren	= Pos Kesehatan Pesantren/ Islamic boarding school health post
Posyandu	= Pos Pelayanan Terpadu/ integrated services post
Pusling	= Puskesmas Keliling/ Mobile clinic
Pustu	= Puskesmas Pembantu/ Health center network
ТВ	= Tuberkulosis/ tuberculosis
TT	= Tetanus toksoid
UGD	= Unit Gawat Darurat/ Emergency unit
UKGS	= Unit Kesehatan Gigi Sekolah/ Dental health school unit
UKS	= Unit Kesehatan Sekolah/ Health school unit
ICU	= Intensive Care Unit
ICCU	= Intensive Cardiovascular Care Unit
PICU	= Pediatric Intensive Care Unit
NICU	= Neonatal Intensive Care Unit
PPDS	= Program Pendidikan Dokter Spesialis (Calon dokter spesialis)/ Student of specialist
SIRS	= Sistem Informasi Rumah Sakit/ Hospital informatics system

Introduction

Data collection for the study of the financing will be implemented over a period of one year: For now, this period was from October 1, 2010 until September 30, 2011 (referred as the "study period").

The manual is divided into four sections. At the beginning, there were respondents identification instruments to be used by enumerators before collecting data for each module. The next three sections are the instruments of District Health Office, Puskesmas and hospital.

The relationship between the enumerators and staff in health facilities plays an important role to run a successful survey. All instruments require an accurate recording of data not only on the basis of what is recorded in the records of health facilities, but also to ensure as far as possible that the records in accordance with the realities of financing used for the provision of services. Some of the instruments need to collect data of a sensitive nature, so that the trust would become a very important factor. Prospective nature of research means that the enumerators have the opportunity to ensure that data collection at the health facility done accurately, which may reflect reality. The initial stages should be carried out by officers of data taker (enumerator) is to check the completeness of all standard reports that will be required for data collection. Each type of report required standards that are listed in every part of the instrument. If a report is incomplete, enumerators have to discuss with health facility staff to ensure that they can complete these reports for the collection enumerator data. In some circumstances may need to offer assistance to ensure that each report can be completed in full and on time.

Although a strong relationship with the staff of health facilities is very important, enumerators must remain aware that this study is an independent study that can provide results in reporting services and financing of health services objectively. There are things that need a warrant concern, such as in-depth observation of behavior can change the behavior of those who is being monitored. We need to minimize these problems as much as possible. So, as long as enumerators do not affect the health facility staff to change work patterns or resources used. Comments and assessments such as "adequate services", "too much money spent," "You do too much activity hospitalization", "This is a poor quality service" should be avoided. Enumerators' task is to gather information accurately and consistently and not to judge or influence the quality of services provided.

Time for data collection for each sub-section of the instrument is given at the beginning of the study. Time has been designed to ensure that the results of data collection can provide an accurate estimate of the resources used and activities without giving a great burden on health facilities. When taking data which has been determined has also been pursued to ensure that the workload of data collection during the year was fair enough.

Some data may be available, but it takes more time than the allocated time (delay). Enumerators have to verify how fast data can be available. The data can be collected one month after the study was ended. A longer delay should be avoided because it can delay the study results.

Data Collection Schedule

	Activities	Jan	Feb	March	April	May	June	ylul	August	Sept	Oct
Dinas	s Kesehatan Data	L Colle	ction			<u> </u>					
1.	Profile										
2.	Infrastructure										
3.	Expenditure										
4.	Asset										
5.	Human resources										
	 a. Salary and incentive (7.1.) b. Salary and incentive- 										
	monthly (7.2.) c. Training (7.3.)										
Pusk	esmas data colle Profile	ction			-						
2.	Infrastructure										
3.	Flow of funds										
4.	Asset										
5.	Activities										
6.	Intermediate activities a. Pharmacy and lab activities										
	b. Drugs distribution to Puskesmas network										
7.	Human resources										
	a. Salary and incentive (7.1.)										
	b. Salary and incentive- monthly (7.2.)										
	c. Medical staff survey (7.3.)										
	d. Training (7.4.)										
8.	Drugs and medical supplies										

			-		1	1	<u> </u>		<u> </u>	
Activities	Jan	Feb	March	April	Мау	June	уlul	August	Sept	Oct
a. Opening stock (8.1)										
b. Receive inkind (8.3.)										
c. Closing stock (8.4.)										
9. Expenditure										
10. Patient survey										
Hospital Data Collect	ion								-	
1. Profile										
2. Infrastructure										
3. Flow of funds										
4. Asset										
5. Activities										
6. Intermediate activities										
7. Human resources										
a. Salary and incentives for doctor (7.1)										
b. Salary and incentive for nurse and midwife(7.2)										
c. Salary and incentive for other profesional (7.3)										
d. Total salary and incentive for nurse and midwifes <u>(7.4)</u>										
e. Total salary and incentive for other profesional <u>(7.5)</u>										
f. Medical staff survey (7.6.)										

Activities	Jan	Feb	March	April	May	June	Ялц	August	Sept	Oct
g. Training (7.7.)										
8. Drugs and medical supplies										
a. Opening stock (8.1)										
b. Drugs procurement (8.2)										
c. Receive inkind8.3.)										
d. Closing stock (8.4.)										
9. Expenditure										
10. Patient survey										
11. Discharge data										
12. Drugs survey										

General Instruction for Filling the Instruments

Information about the locations, addresses and contact persons from the health facility should be written: one letter / character per box.

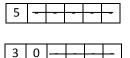
Each page was written code of health facilities. This is useful for identifying in case there are pages that are separated from the folder. For Dinas Kesehatan it should be written using the province code followed by district code.

For questions that ask about the number (quantity):

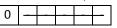
- If the answer is known, then fill with numbers in each box from left to right without using either a point or commas to mark thousands or decimal. If the answer is a decimal, then rounded.
- After you finish writing the figures for the number, the rest of the box was dropped (dash), thereby reducing the error rate increase in the next box.



- If the answer is a decimal, then rounded. => 0.5 rounded up, whereas <0.5 rounded down. example:
 - o room area: 4.5 m2:
 - o room area 30,4m2:



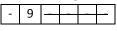
• If the answer is no, do not be left blank. However, fill with the number 0 (zero)



• If the answer is no limit (limit), then given the number 00 (two zeros)

Δ	Ο		
0	0		

• If the answer is unknown then the answer using numbers -9 (minus nine)



If the question is skipped, then the question is given a diagonal line like the following example:

	8	
1.39. Apakah Kepala Puskesmas bisa mendapatkan	1= Ya	
informasi kegiatan harian -data kunjungan, hari	2= Tidak(lanjut ke no. 1.41)	2
rawat, absensi, dll-		
1.40. Untuk apakah anda gunakan informasi tersebut?	Dapat memilih lebih dari satu 1= Monitoring dan evaluasi 2= Perencanaan 3= Lainnya, sebutkan	
1.41. Apakah ada sistem pembinaan kepada staff klinis?	1= Ya 2= Tidak (lanjut ke no. 1.44)	1

- Writing month and quarter corresponding to the quarter of the name of the month. In this study there are four quarters:
- 1. October November-December
- 2. January February-March
- 3. April May-June
- 4. July-August September
- If there is only quarter data in monthly instrument, then it will divided by 3.
- How to fill the instrument. # # # # # # # # #, a hash mark (#) to represent numbers. example:

Number of insurance beneficiaries (Jamkesda)	Number of Fill with: #	• •					
	Maka isilahdengan angka sesuai dengan pertanyaan :						
	1	5	0	6	8	6	

Area Code (province, district, sub district):

- Open up the area code in PDF file attached
- Type the name of the area to be searched at the top (step 1) and enter. Example: Medan.
- After the exit data, then look no code provinces: North Sumatra: 12. And enter into instrument
- Look at the code of the District / City: Number 75 for the field, and enter into the instrument
- Look at the District code as needed: code 010 for the Medan District Tuntungan



Guidelines for Identification of Respondents Instruments

Purpose:

To determine the contact person from each of the instruments in health facilities (District Health Office, Hospital and Puskesmas). An example of potential respondents for each part of the instrument provided below. Knowing the name / title and telephone number of each respondent will make it easier to work as enumerators in data collection during the process.

Term/time:

Filled in the beginning of the study when enumerator first met the contact person or if there is a change of officials. The result from this instrument does not need to be incorporated into the data base.

No and Description	Explanation and how to fill in
Potential respondents	This column has been filled to assist enumerators to identify
	potential respondents for each module. However, if the potential
	respondent is someone else, then please replace accordingly.
Respondents (Position / Name)	The name is written the full name and position.
	Example: The head of the household / Mrs Nur
Telephone No	081XXXX
The main data sources and	There are examples of primary data sources for each module in the
availability of data sources	main data source column. Enumerator will ask the availability of
	source of data, or else it is possible to write other data sources.
When they are available	This needs to be asked because sometimes health facilities reporting
	less on time or need to find the data first. So, we need the collective
	agreement or enumerators can even help if permitted.

Guidelines of District Health Office Instruments

Routine reports are required during data collection including:

- KIB A/B/C/D/E, is a card which records the type of inventory items and the value of assets at the facility
- Latest NJOP: sale value of tax object, if the information on land value is not obtained from KIB A
- The financial statements of actual expenditure District Health Office are usually recorded in the help (transition) book

Enumerators should examine the reports above and ensure that the report is filled in completely and accurately

1. Overview of District Health Office

<u>Purpose</u>: To collect general data District Health Office and some things about the Health Security in the area.

No and Description Explanation and how to fill in 1.1. Name of District Health Office Full name chief 1.2. Phone number of District For the phone number area code is written. Health Office chief Example: No Telp : 0 2 2 5 6 4 6 _ 3 or no HP : 0 8 1 5 6 8 7 1 3 5 Full name 1.3. Contact person Name 1.4. Phone number of *Contact* For the phone number area code is written. person Example: No Telp : 0 2 2 5 6 4 6 _ 3 or no HP : 0 8 1 5 7 3 6 8 1 5 1.5. Other phone number of For the phone number area code is written. Contact person Example: No Telp :

Time for data collection: Once, at the beginning of the study

	No and Description	Explanation and how to fill in								
		0	2	2	-	5	6	4	6	3
		or no H	HP :							
		0	8	1	5	6 8	7	1	3	5
1.6.	Address	Write 1 mada i		addres	ss Distri	ct Healt	h Office	. Examp	ole: Jl. G	adjah
1.7.	Sub-district	Write	the nar	ne of tl	ne Distr	ict Heal	th Office	e sub-di	strict.	
1.8.	Sub-district code	Write the code in accordance with sub-district name. Table of codes can be seen in appendix. Example: Subdistrict - Medan Tuntungan 0 1								
1.9.	District	Write	the nar	ne of tl	ne Distr	ict Heal	th Office	distric	t.	
1.10.	District code	Write the code in accordance with district name. Table of codes can be seen in appendix. Kota Medan								
1.11.	Province	Write	the nar	ne of tl		7 5 ict Heal	th Office	e provin	ce.	
1.12.	Province code	Write the code in accordance with province name. Table of codes can be seen in appendix. Provinsi Medan						of codes		
1.13.	Phone number	For the	e phone	e numk	er area	1 2 code is	written			
		Examp	le:							
		0	2	2	-	5	6	4	6	3
1.14.	Fax number	For the Examp		e numb	l ber area	code is	written		1	<u> </u>
		0	2	2	-	5	6	4	6	6

1.15. Population number in working area The population served in the working area of the District Healtl Office, mostly population at the district Example 1.16. Population number based on sex and age category 5 7 6 5 2 3 1 1 1.16. Population number based on sex and age category The population served broken down by age group and gender. If the classification of the demographic data does not match the format provided, then fill in the closest age group and enter -9 category is not known up to the category that data is available. example: When an unknown number of neonates (<1 month), while ther data in infants under 1 year. Then filled as follows: Kelompok umur Laki-laki Perempuan Total 1.17. District Health Office working area (km2) 0 100 200 300 1.17. District Health Office working area (km2) 6 7 5 4 7 1 1.18. The Number of sub-district Number of sub-district Number of sub-district Health Office work areas 1.20 Number of Jamkesmas benefits in beneficiaries (Central covered) 1.21. Number of district beneficiaries of Jamkesda for population receiving Jamkesmas benefits in beneficiaries of Jamkesda for poor non-quota (Covered by central government scheme). 1.22. Number of district The total number of population receiving Jamkesda benefits in beneficiaries for the Jamkesda scheme for the non-poor <th></th> <th>No and Description</th> <th colspan="8">Explanation and how to fill in</th>		No and Description	Explanation and how to fill in								
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1.16. Population number based on sex and age category The population served broken down by age group and gender. If the classification of the demographic data does not match th format provided, then fill in the closest age group and enter -9 category is not known up to the category that data is available. example: When an unknown number of neonates (<1 month), while ther data in infants under 1 year. Then filled as follows: Kelompok umur Laki-laki Perempuan <1 bulan			-								
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Regional Government)1.22. Number of district beneficiaries for the Jamkesda scheme for the non-poorFill in the number of people1.23. Is the benefit packageAnswer 1 if yes and 2 if not		beneficiaries of Jamkesda for	working area of Dis	trict Health O	ffice for the poo	r non quota (not	:				
1.22. Number of district Fill in the number of people beneficiaries for the Fill in the number of people Jamkesda scheme for the Filling in mode: ####################################		poor non-quota (Covered by	covered by central	government s	scheme).						
beneficiaries for the Jamkesda scheme for the non-poor 1.23. Is the benefit package Answer 1 if yes and 2 if not		Regional Government)									
Jamkesda scheme for the non-poorFilling in mode: ########1.23. Is the benefit packageAnswer 1 if yes and 2 if not	1.22.	Number of district	Fill in the number o	of people							
non-poor1.23. Is the benefit packageAnswer 1 if yes and 2 if not		beneficiaries for the									
1.23. Is the benefit package Answer 1 if yes and 2 if not		Jamkesda scheme for the	Filling in mode: ###	#####							
		non-poor									
covered by Jamkesda (local	1.23.		Answer 1 if yes and	2 if not]				
		covered by Jamkesda (local									
health insurance scheme) Jamkesmas benefits package includes basic health care in the fo		health insurance scheme)					m				
the same with central of outpatient health services (RJ) and hospitalization (RI) at the		the same with central			•						
government scheme health center and its network; and Referral health services (in BKMM/BBKPM/BKPM/BP4/BKIM and Hospital) for advanced		government scheme		-							
(Jamkesmas)? (Jamkesmas)? (Jamkesmas)? (Jamkesmas)? (Jamkesmas)? (Alternative and advanced level of hospitalization (RITL) and advanced level of hospitaliza		(Jamkesmas)?					ł				

No and Description	Explanation and how to fill in
	emergency services.
	Restrictions:
	a. Glasses with corrective lenses are given a minimum of +1 / -
	1 by prescription.
	 Intra Ocular Lens (IOL) is reimbursed according to a prescription from an eye specialist, based on the cheapest
	price and availability of equipment in the area
	c. Hearing aids is reimbursed according to a prescription from
	an ENT doctor, hearing aid selection is based on the
	cheapest price and availability these tools in the area.
	d. Mobility aids (crutches, wheelchairs, and corsets) are
	approved based on prescription or Hospital Director is appointed by considering that the tool is needed to restore
	the function of social activity of the beneficiary. Option of
	mobility aids based on the price of the most efficient tool
	and availability in the area.
	e. Advanced diagnostic support services. This service is
	provided only for cases of 'life-saving' and the need for establishing diagnosis through assessment and control
	required by the Medical Committee.
	Service that are not guaranteed (Exclusion)
	 Services that are not in accordance with procedures and regulations
	b. Materials, tools and procedures that aim to cosmetics
	c. General check up
	d. Denture prosthesis.
	e. Alternative medicine (including acupuncture, traditional medicine) and treatment that are not scientifically proven
	f. Series of examinations, treatment and procedures in an
	effort of getting child, including in vitro fertilization and
	treatment of impotence.
	g. Health services in the emergency response to natural disastors
	disasters h. Health services provided in social activities
	Security benefits provides to participants in the form of a
	comprehensive medical treatment based on need in accordance
	with the standards of 'cost effective' and rational medical care, but not in cash
1.24. Types of services covered by	Answer 1 if yes, although only some services (partial) and 2 if not at
health providers	all for each type of service in the respective health facility level.

	No and Description	Explanation and how to fill in
1.25.	Maximum Reimbursement in	In some cases, there are limitations in the insurance / health
	primary care	insurance. Among others:
		Maximum cost reimbursement is the maximum value (in rupiahs or
		in percentage form) is covered by health insurance carrier in an
		episode of illness or the type of service.
		Can fill either or both (Rupiahs and percentage). If there is no
		restriction in the reimbursement, then filled with 100 in column
		percentage
1.26.		In some cases, there are limitations in the insurance / health
	secondary care (Hospital)	insurance. Among others:
		Maximum cost reimbursement is the maximum value (in rupiahs or
		in percentage form) is covered by health insurance carrier in an
		episode of illness or the type of service.
		Can fill either or both (Rupiahs and percentage). If there is no
		restriction in the reimbursement, then filled with 100 in column
		percentage
1.27.	/1	See Exclusion
	covered	
1.27.1	1. – 1.27.13	Answer 1 if yes and 2 if not
1.28.	Is the benefit package the	Answer 1 if yes and 2 if not
	same with Central Jamkesms	
	scheme	
1.29.		Answer 1 if yes, although some services only (partial) and 2 if not at
	health providers	all for each type of service in their respective health facility level.
1.30.	Maximum Reimbursement in	See explanation in 1.25
	primary care (Puskesmas)	
1.31.	Maximum Reimbursement in secondary care (Hospital)	See explanation in 1.26
1.32.		See explanation about Exclusion
1.32.	covered 1. – 1.32.13	Answer 1 if yes answer 2 if no
1.33.	Number of health facilities at the district / city	Write down the number of facilities and total beds of each type of health facility
1.34.	Name of enumerator	Full name

	No and Description	Explanation and how to fill in
1.35.	Phone number of	For the phone number area code is written.
	enumerator	
		Example: 0274 -###### 021-######,
1.36.	Name of senior enumerator	Full name
1.37.	Phone number of senior	For the phone number area code is written.
	enumerator	
		Example: 0274 -###### 021-######,

2. District Health Office Infrastructure

<u>Purpose:</u> To capture all District Health Office building asset that are under the responsibility and maintained by the District Health Office. Example: Pharmaceutical Building District (GFK), Doctors Home Office, and others. Keep in mind that the assets are calculated excluding asset of health centers and networks.

Time of Data Collection: Once

No and Description	Explanation and how to filling in
2.1. Site Plan is currently showing a scale drawing of the physical infrastructure and the size of the room?	All floor plans include all buildings which are the responsibility and maintained by the District Health Office when the survey was conducted, except the Puskesmas and its network. This blueprint is used to help enumerators measure each area of the building and land without having to measure it manually in the field. Filling in mode: 1 = Yes, 2 = No
2.2. Total value / price of land (KIB A / NJOP)	KIB A is the record of the total asset value of land owned and maintained by the District Health Office, do not include Puskesmas and it networks. If the report KIB A does not exist, then the NJOP must be obtained from the last tax of District Health Office. Filling in mode: #########
2.3. Total value of equipment & machinery (KIB B)	KIB B is a record of the asset value of equipment and machinery owned by the District Health Office, do not include Puskesmas and it networks. Make sure the value of equipment and machines that counted does not include equipment that was still in the District Health Office warehouse for distribution to the Puskesmas. Filling in mode: #########

	No and Description	Explanation and how to filling in
2.4.	Total value of buildings (KIB C)	KIB C is a record of the asset value of buildings owned by the District Health Office, do not include Puskesmas and it networks
		Filling in mode: ########
2.5.	The total value of roads, irrigation & electricity (KIB D)	KIB D is a record of the asset value of roads, irrigation & electricity owned by the District Health Office, do not include Puskesmas and it networks
		Filling in mode: ########
2.6.	Total value of other assets (KIB E)	KIB E is a record of the asset value of others owned by the District Health Office, do not include Puskesmas and it networks
		Filling in mode: ########
2.7.	Total building area (m2)	Building area in square meters, rounded
2.8.	Does the building has more than 1 floor? If yes, how many floors?	If the building does not have more than 1 floor, then fill in with 1. Meanwhile, if the building has 2 levels, then fill in with number 2, and so on
2.9.	Total land area (m2)	Land area in square meters, rounded (rounding according to the instructions)
2.10.	Construction costs per square meter	Construction costs per square meter using current construction costs.
2.11.	The cost of land prices per square meter	The value of land per square meter at this time . This may not be answered by the District Health Office. The estimated value may be asked to local governments through the assistance of District Health Office.
2.12.	Is GFK under District Health Office?	Questions 2.11 until 2.21 GFK filled if not under District Health Office. But it must be ensured that the asset value of GFK were answered in no 2.2 / 2.8
2.13.	Total land area of GFK (In m2, rounded)	Land area in square meters, rounded (rounding according to the charging instructions)
2.14.	Total GFK building area? (In m2, rounded)	Building area in square meters, rounded
2.15.	How many GFK staff?	Number of GFK staff.
2.16.	Who is in charge of finances?	Name of treasurer
2.17.	Total value / price of land (KIB A / NJOP)	KIB A is the record of the total asset value of land owned and maintained by the GFK
		If the report KIB A does not exist, then the NJOP must be obtained from the last tax of GFK
		Filling in mode: ########

	No and Description	Explanation and how to filling in
2.18.	Total value of equipments & machinery (KIB B)	KIB B is a record of the asset value of equipment and machinery owned by the GFK
		Filling in mode: ########
2.19.		KIB C is a record of the asset value of buildings owned by the GFK
	C)	Filling in mode: ########
2.20.	The total value of roads,	KIB D is a record of the asset value of roads, irrigation & electricity
	irrigation & electricity (KIB D)	owned by the GFK
		Filling in mode: ########
2.21.		KIB E is a record of the asset value of others owned by the GFK
	(KIB E)	Filling in mode: ########
2.22.	Construction costs per	Construction costs per square meter using current construction
	square meter	costs.
2.23.	The cost of land prices per	The value of land per square meter at this time to land the GFK. This
	square meter	may not be answered by the GFK. The estimated value may be asked to local governments through the assistance of District Health Office.

3. District Health Office Expenditure

<u>Purpose</u>: District Health Office Expenditure is the most important part in this study. This instrument will capture the flow of funds and all expenditure in the form of cash or in-kind received by the agency from various sources. But this module does not include expenditures for personnel expenditure because it will be recorded on the instrument of human resources (module 5)

Time of Data Collection :

- Identification Section of the Public Health Service (3.1) and the identification of sources of funding in the form of goods (in-kind) (3.2): One time at the beginning of the study
- The receipts in kind (in kind) (3.3) and Use of Funds Public Health Service (3.4) and Actual Disbursement of Funds From the Department of Health for allocation to the health center (3.5): Every month.

	No and Description	Explanation and how to fill in
3.1.	Identification Section of the	Look for the official organogram (organizational structure) of
	Department of Health	activities. Based on these data use the instrument to identify the
		treasurer of each program See example of the structure below.

No and Description	Explanation and how to fill in
	Kepala Dinas Kesehatan Kepala Bidang/Bagian Bidang/Bagian
	Kepala Seksi/Kasubabg Seksi/Kasubag
	Program Program
	Look for the person in charge of each division head, section head, responsible for program and treasurer. Fill out the source of funds from each program from the state budget, local budget level I and II, donors and other funding sources as well as treasurer. Then identify the type also used the book as well as the budget reporting acquired in 2010. Write down the results in the identification sheet instruments.
3.2. Identify the source of funds for in-kind received	After learning the program in the instrument of 3.1, then asked again if they get funding in the form of goods (in-kind) in each program. It is only used to determine the general conditions that occur in the program. So that the enumerator is more focus on the goods receipt asked specific programs in question. 3.4. Although all the programs will continue to be asked. Fill in the answers: 1 = Yes, 2 = No, on each source of funds from central government, provincial governments, local governments, donors, and others.
3.3. Value of receipts in kind	After learning the program and its source that receives funding in kind in the last quarter, the enumerators will record any type of goods, packaging and amount of each program and activity. If known enter the value of their purchase value. But if it is unknown write -9 (minus nine)
	How to fill in: No. = 1; serial number
	110. – 1, Seliai Hullinei

No and Description	Explanation and how to fill in
	Programs and activities = Program for Drugs and Medical Supplies; description of programs and activities, written as is and re-coding done in accordance with the code book;
	Activity code = DN1500; is the code of the Program and Activities in the previous column matched with the code book.
	Type of goods - packaging = polio vaccine – vial
	Total = 100; amount is in accordance with the type of packaging
	Value = 10000000; The total value of goods
	Value = 10000000; The total value of goods
	Source = 1;
	Goods received from the Central (APBN) is filled with number 1, Goods received from the Province (APBD I) is filled with number 2, Goods received from the municipalities (APBD II) filled with number 3, Goods received from donors filled with number 4, Goods received from the other filled with the number 5
3.4. District Health Office U Funds	Ise of This instrument recorded all actual expenditures of District Health Office in the month in question, including for activities funded by pre-financing.
	No. = 1; serial number
	Programs and activities = Program for Drugs and Medical Supplies; description of programs and activities, written as is and re-coding done in accordance with the code book
	activity code = DN1500; is the code of the Program and Activities in the previous column matched with a code book
	Source = 1;
	Goods received from the Central (APBN) is filled with number 1, Goods received from the Province (ABPD I) is filled with number 2, Goods received from the municipalities (ABPD II) filled with number

No and Description	Explanation and how to fill in
	3, Goods received from donors filled with number 4, Goods received from the other filled with the number 5
	Allocated for Puskesmas: filled with code 1 if the answer "yes" and 2 if the answer "no"
	Type of expenditure: Expenditure of stationery. Completed according to budget lines contained in the Agency.
	Code type of expenditure: 20 101; Enumerator perform coding according to the answer type of expenditure. Code in attachment
	Amount (Rp): 1000000
	Status of expenditure charged only at the beginning (October 2010) and the end of the study (September 2011)
	1 = For activities payment in the relevant month
	2 = Total debt is not paid on activities before the study.
	3 = Total debt is not paid on the activities during the study.
	For the status of expenditures, enumerators should ask whether the
	agency has a debt or not. This includes payment of water and
	electricity where its use is an activity of the previous month.
	If it is not enough, the enumerators can copy the sheet
3.5. Actual Disbursement of	Puskesmas gets funding allocation from the District Health Office to
Funds From The District	carry out activities and programs. How to filling in:
Health Office to Puskesmas	No. = 1; serial number
	Programs and activities = Program for Drugs and Medical Supplies;
	description of programs and activities, written as is and re-coding
	done in accordance with the code book;
	Activity code = DN1500; is the code of the Program and Activities in
	the previous column matched with the code book.
	Puskesmas: Arjasa; 5 million. Fill in the name of the relevant
	Puskesmas and the total rupiahs allocated to the Puskemas.
	If it is not enough, the enumerators can copy the sheet

4. District Health Office Assets

<u>Purpose</u>: In this section is to collect data about the District Health Office's assets, excluding assets that are in health facilities (health center or hospital). The value of assets will use the default value of purchase date, enumerators are expected to write the type / brand of assets as complete as possible.

<u>Time of Data Collection</u>: One time, at the end of the second quarter (mid-study). This information will be collected in early 2011 with the aim of reflecting the inventory of assets throughout the study

No and Description	Explanation and how to fill in
4.1. lowest value of medical assets	The lowest value for a medical equipment to be considered as assets
	by the District Health Office.
	-
	Filling in mode: #######
4.2. the lowest value of non-	The lowest value for a non-medical equipment to be considered as
medical assets	assets by the District Health Office.
	Filling in mode: #######
4.3. list of details of equipment	Serial number
asset	
	Description: Type of goods to be collected is specified in the list, so
	no need to add another item.
	Equipment that is classified as damaged / not working and are in
	storage in this study are not taken into account
	Type / Brand: Please provide the type and brand as complete as
	possible because it will be used to assess the current price for
	valuing. If in one type of goods (description) has several types, write
	in separate rows. It can be added at the bottom row.
	Year: the year of acquisition of the goods. Enumerators are allowed
	to write in the estimated value based on information from District
	Health Office officials.
	Room: write the name of the room, to help the enumerators so
	that no room will be missed. Fill it with total assets in each of
	these rooms

5. Human Resources

<u>Purpose:</u> We need to collect comprehensive data on the salaries and incentives of all employees who work both civil servants and non-civil servants.

Time of data collection:

- For details of employees, salaries and incentives: only once during the month of March 2011. And in the month when there is more than 20% change in number of employees
- Every month for total monthly salary and incentives
- Each quarter for the training data

No and Description	Explanation and how to fill in
5.1. Details of employees, salaries	Gross salary is basic salary plus regular allowances, i.e. gross salary
and incentives	before taxes and others. Incentive is income outside of their gross
	salaries, including employee welfare money (Kespeg).
5.2. Total salary and incentive	Recapitulation of total number of staff, total gross salary and
	incentive every month.
5.3. Training	Collecting information on employee training. This information is
	collected every quarter. It should be emphasized that this module
	records only training for agency employees who are included in this
	list.
	Management training is an effort to increase human resource
	capacity related to the development of quality management of the
	organization. Example: remuneration training, leadership training,
	etc.
	Technical training is an effort to increase human resource capacity
	related to skills development. Example: PONED training, ATLS
	training, etc.

Instrument Guidelines of Puskesmas

Puskesmas is a health center in the sample, including all its network (sub health centers, village health post, Poskestren, Polindes, etc.)

Routine reports are required during data collection including:

- KIB A/B/C/D/E, is a card which records the type of inventory items and the value of assets at the facility
- Latest NJOP: sale value of property tax, if the information on land value is not obtained from KIB A
- LB1: Puskesmas Monthly Report
- The financial statements of actual expenditures

Enumerators should examine the above reports and ensure that the report is filled completely and accurately

1. Overview of Puskesmas

<u>Purpose</u>: Capture the overview/profile of Puskesmas and several characteristics of health facility qualities.

No and Description		Explanation and how to filled in	
1.1. Puskesmas ID Number		Written by Puskesmas code contained in the appendix. But still need to cross check with a Puskesmas or the agency concerned	
1.2.1	lame of Puskesmas	Full Name	
1.3.	Name of the head of Puskesmas	Full Name	
1.4.	Phone number head of puskesmas	For the phone number area code is written. Example: 0274-######, 021-######	
1.5.	Name of the Contact person	Full Name	
1.6.	<i>Contact person</i> phone number	For the phone number area code is written. Example: 0274-######, 021-######	
1.7.	<i>Contact person</i> mobile phone number	For the phone number area code is written. Example: 0274-######, 021-######	
1.8.	Address	Write the complete address of Puskesmas. Example: Jl. Gadjah mada no. 45	
1.9.	Sub-district	Write the name of Puskesmas sub-district.	

Time of Data Collection: One time, at the beginning of the study

1.10.	Sub-district code (filled by enumerator)	Enter the code in accordance with district name. Code table can be seen in appendix. Filling in mode: ###	
1.11.	District / Municipality	Write the name of Puskesmas district.	
1.12.	District / Municipality Code (filled by enumerator)	Enter the code in accordance with district name. Code table can be seen in appendix. Filling in mode: ###	
1.13.	Province	Write the name of District Health Office province	
1.14.	Province code	Enter the code in accordance with province name. Code table can be seen in appendix. Filling in mode: ###	
1.15.	Telephone number	For the phone number area code is written. Example: 0274-######, 021-######	
1.16.	Facsimile number	For the phone number area code is written. Example: 0274-######, 021-######	
1.17.	Year of establishment (The first time the Puskesmas operated)	Write in a year: ####; example 1984	
1.18.	Type of Puskesmas	Write code 1 if the health center with bedsor code 2 if the Health Center has no beds (outpatient only)	
1.19.	Number of bed	Write down the number of beds for inpatient services	
1.20.	Puskesmas provide services : [1= PONED; 2= none]	PONED (Pelayanan Obstetric Neonatal Emergensi Dasar – Basic Emergency Obstetric Care) means Puskesmas capable of providing health services and handle cases of emergency obstetric and neonatal at primary level. Reply with code 1 for Yes or 2 for no	
1.21.	Area of coverage	Puskesmas is located in urban or rural area.	
1.22.	Number of population at working area Puskesmas	The population served by Puskesmas coverage Filling in mode: ########	
1.23.	Puskesmas working area (coverage) in km2	The total area of work of the puskesmas in km2. Filling in mode: ####	

1.24.	Main Puskesmas Opening hour	Puskesmas may have normative opening and closing time schedule (as per the rules), which sometimes differ from reality. Fill it with the existing reality.
1.25.	Does puskesmas open in the after noon?	Puskesmas is generally closed after business hours, but some puskesmas reopen outpatient service in the afternoon.
1.26.	Puskesmas opens in the afternoon as	The first option "continuation of the morning Puskesmas (public)" is selected if the center is open with activities and pay the same with public activities (eg KIA and public clinics, public health services) that are provided when the morning.
		The second option "private practice (private)" is selected if the Puskesmas doctors and nurses allow the use or hire a Puskesmas facilities as a private practice clinics and Puskesmas do not serve public patients (such as the morning).
		If the services provided are a mixture of private and public, then the third option is selected.
1.27.	Afternoon Puskesmas open / close hour	Opening hours and closing in accordance with reality (not normative)
1.28.	Is there 24 hours services for emergency cases?	Emergency room is one part in Puskesmas that provides initial treatment for patients suffering from illness and injury that could threaten its survival. In general, emergency services open for 24 hours.
1.29.	Does this puskesmas subordinating other puskesmas administratively (not Pustu)?	Sometimes the puskesmas has a health center UPTD status. Answer 1 = yes if the health center in charge of other health centers because of the status UPTD. And 2 = if not
1.30.	Is this puskesmas under the coordination of other puskesmas?	Answer 1 = Yes or 2 = No
1.31.	How often flow of water in puskesmas was disrupted last year?	Water flow is disrupted if it affect patient care either directly or indirectly.
1.32.	How often electricity in puskesmas was disrupted last year?	The key question is whether the power limitation affect patient care. It does not consider the source of electricity, but on the disturbing events.
1.33.	Are there problems of medicine/drug availability in puskesmas last year?	The availability of standard drugs becomes a problem if it affects the care of patients.

1.34. If yes, how often?The average frequency of disruption of drugs availabilit1.35. What is the reason why it can happen?The reason can be more than one. Fill each box with a represents the answer1.36. How often the payment of employee salary was late last year?Puskesmas employees' salaries of both civil servants an frequency of delays in the receipt of the salary last year1.37. How often the payment of last year?Employee incentives both civil servants and non-civil servants	
can happen?represents the answer1.36. How often the payment of employee salary was late last year?Puskesmas employees' salaries of both civil servants an servants sometimes experience delays. Choose with an frequency of delays in the receipt of the salary last year	
1.36. How often the payment of employee salary was late last year?Puskesmas employees' salaries of both civil servants an servants sometimes experience delays. Choose with an frequency of delays in the receipt of the salary last year	
employee salary was late last year?servants sometimes experience delays. Choose with an frequency of delays in the receipt of the salary last year	nd non-civil
last year? frequency of delays in the receipt of the salary last year	
	-
11.37. HOW OTTELLTIE DAVITIENT OF TEMDIOVEE INCENTIVES DOTITIONI SELVATIUS AND NON-CIVILSE	
employee incentive was sometimes experience delays. Choose with an average	
late last year? delays in the receipt incentives in the past 1 year	
1.38. Is there any difficulty in If you write code 1 (yes), it is required to write the reas	on for a
filling staff vacancies maximum of 2 main reasons. Meanwhile, if the answer	
below? not) you are not allowed to write the reason.	
1.39. Are there regular meetings Regular meeting that serves as a monitoring and evaluation of the serves as a monitor o	ation of both
to discuss the performance medical and service management performance.	
of services (medical and	
management) with all	
heads of unit?	
1.40. How often meetings to Clear	
discuss death cases in	
puskesmas (not limited to	
clinical staff but also	
elements of management)	
are being held?	
1.41. Does the director of the clear	
puskesmas can get	
information about daily	
activities, visits, staff	
attendance through	
existing information	
system?	
1.42. What does the information clear	
is used for?	
1.43. Is there any mentoring with Mentoring is a situation when a junior employee can le	arn good
clinical staffs? practices from senior colleagues. Senior colleagues can	use their time
to discuss problems that occur; it can be before, during	or after an
activity is done. Junior employees should be able to rec	cognize a senior
colleague who became their mentor. Mentoring is not	a brief training
or orientation, although sometimes mentoring included	d in this
activity.	
1.44. The frequency of clear	
meetings	

1.45.	The topic discussed	Clear
1.46.	Is there any monitoring of	The monitoring system of working hours of employees is a tool used
	working hours of the	to determine the presence of Puskesmas employees
	puskesmas employee?	
1.47.	If yes, how to monitor it?	Clear
1.48.	name of the enumerator	Full Name
1.49.	Enumerator phone number	For the phone number area code is written.
		Example: 0274-######, 021-######
1.50.	Name of senior enumerator	Full Name
1.51.	senior enumerator phone	For the phone number area code is written.
	number	
		Example: 0274-######, 021-######

2. Physical Infrastructure

<u>Purpose</u>: Capture information about the physical infrastructure of Puskesmas facilities, including all buildings which are under the responsibility of and treated by puskesmas, although not in one location (eg, general warehouse, garage, etc.) when the survey was conducted. It includes health centers and their networks

Time of Data Collection: One time, at the end of the second quarter (mid-study)

No and description		Explanation and how to fill in	
2.1. The administration network of		Number of health facilities owned by the Main Puskesmas. Doesn't	
P	Puskesmas	care about building ownership of these facilities.	
2.2.	Does your puskesmas have a	Most health centers do not have a map with the actual size. The	
	site plan which shows	enumerator must prepare to measure it manually. Each enumerator	
	measurement of physical	should be given a meter gauge in the form of ribbon / wheel or	
	infrastructure and the size of	other equipment.	
	each room?		
2.3.	The total building area of the	Main Puskesmas building area is a building used for services,	
	Puskesmas (m2)	regardless of ownership status If the Puskesmas has a building, but	
		not used for services, it is not taken into account	
2.4.	The total land area of the	Main Puskesmas building area is a building used for services,	
	Puskesmas (m2)	regardless of ownership status	
2.5.	Construction cost of	Construction cost per square meter using current construction costs	
	puskesmas per m2	in the district concerned. In general, these data can be obtained at	
		the Department of Public Works.	
2.6.	Current Land price per	Current price of the land. It can be asked to puskesmas staff.	
	square meter		

	No and description	Explanation and how to fill in
2.7.	and networks land (KIB A or	KIB A is the record of the total asset value of land owned and maintained by the Puskesmas and its network.
	NJOP)	If the report KIB A does not exist, then the NJOP must be obtained from the last tax Puskesmas. NJOP is the land and building price estimated by local government to be used for setting the property tax.
		Filling in mode: ########
2.8.	Total value of machines and tools (KIB B)	KIB B is a record of the asset value of equipment and machinery owned by Puskesmas and its networks.
		Filling in mode: ########
2.9.	Total value of buildings (KIB C)	KIB C is a record value of building assets owned by Puskesmas and its networks.
		Filling in mode: ########
2.10.	irrigation and electricity (KIB D)	KIB D is the record of the asset value of roads, irrigation and electric which is owned by Puskesmas and its network
		Filling in mode: ########
2.11.	Total value of other assets (KIB E)	KIB E is a record value of other assets owned by Puskesmas and its network
		Filling in mode: ########
2.12.	Size of the Main Puskesmas	Fill in code 1 if there is service in that section that later required floor area. Whereas if it is filled with code 2, there were no services, building area is filled with 0 (zero).
		The instrument measures only a selected part (cost center). Room/ other building is the rest of floor area that has not been counted, so no need to measure the other parts in detail. But keep in mind that only rooms that are functioning are recorded e.g. prayer room, garage, etc.
2.13.	Puskesmas pembantu (Pustu)	Fill 1. Serial number 2. Name of pustu 3. Year of establishment in the year (XXXX) 4. Pustu land area in square meters (rounded) 5. Pustu building area in square meters (rounded)
2.14.	Poskesdes/ Polindes broad	Fill 1. Serial number 2. Name of village health post / polindes 3. Year of establishment in the year (XXXX)

No and description	Explanation and how to fill in
	4. The land area village health post / Polindes in square meters
	(rounded)
	5. Building area of village health post / Polindes in square meters
	(rounded)

3. Fund Flow

<u>Purpose</u>: To understand the source of the funds received directly by the health facility. How much transferred to district treasurer and how much sent back to Puskesmas..

Time of Data Collection: Every month

No and Description	Explanation and how to filled in
3.1. Accounting system is based on:	The cash-based accounting system, where all spending and revenue is recognized after cash flow or cash.
	Accrual-based accounting system, where all spending and revenue is recognized after the transaction.
	Modified accrual accounting is a system that uses a mixture model. Some funding is recorded with cash-based while others use accrual based system.
3.2. The flow of funds in cash	When Puskesmas can not fill in details based on the type of inpatient services and outpatient care, then fill in the total. because insurance sometimes pay in the form of capitation.
	The amount transferred to the regional treasury: Puskesmas has an obligation to send their revenue to the local treasury / District Health Office. Can be reported as all revenues or a percentage of revenue.
	Once transferred to the regional treasury, there are funds that are returned by the Local Government according to the sources of funds. If the details according to sources are not available, fill in the total column.
	General budget expenditures are funds used for operational centers obtained from the Local Government.

4. Assets

<u>Purpose</u>: To gather information about the value of equipment used to conduct services at Puskesmas, in each of these cost centers. We collect information about the quantity and type of the medical and non medical asset using the list of items in the instrument. Please write down as complete as possible to allow valuing the items. Please ensure to collect information about the items that are currently being used and not the ones that are still in the warehouse.

No and Description Explanation and how to filled in 4.1. the lowest value of medical Medical assets are assets / equipment used for medical services assets directly. For example: Stethoscope, tensimeter, etc. Answer with a code 00 if it does not have limits and Answer with code -9 if not known its value restriction 4.2. lowest value of non-medical Non-medical assets are assets / equipment used to support the assets activities of Puskesmas services, such as chairs, computers, vehicles, etc. Reply with code 00 if it does not have limits and Answer with code -9 if not known its value restriction 4.3. until 4.14 1. Serial number. Details of total assets 2. Description of goods (eg Stethoscope, computers) has been listed in the instrument. Enumerators do not need to add another item. Images of goods, in attachment guidelines. For definition sets, you may need assistance from the local head nurse or nurse. If one set is used for various activities, it is calculated as a set. The important thing is to avoid double counting. When the main instrument in the set is not available, it is considered that the set does not exist. 3. Type / Brand: eg type of Toyota Innova G 2010. If in one type of goods have some types, then the enumerators must write in lines that are still empty. 4. Number of items in each room. Enumerators should ask for this information through inventory officer at the PHC. Equipment that is classified as damaged / not working and are in storage in this study are not taken into account

Time of Data Collection: One time, at the end of the second quarter (mid-study).

5. Activity

<u>Purpose:</u> To record the workload of Puskesmas through the activities carried out by the Puskesmas and its network (use the LB1 and patient registration record.)

Time of Data Collection: setiap bulan

	No and Description	Explanation and how to filled in	
5.1.	Outpatient and visits	Fill in the number of outpatient visits at Puskesmas and its network.	
	activities of Puskesmas		
		General clinic visits, including outpatient care in the	
		emergency and other consultation services.	
		Dental clinic outpatient visits at the dental clinic either	
		because of complaints and routine inspection	
		• KIA visit is the number of visits, which consists of	
		examination of pregnant women, immunizations, routine	
		check infant / child, Family Planning, etc	
		The number of outreach activities is the number of visits made by	
		Puskesmas for every activity.	
5.2.	Inpatient activity and	To fill the admisssion:	
	delivery in health centers	 The number of patients, excluding maternal delivery 	
		 The number of inpatient days of all inpatients, not including 	
		maternal delivery	
		 The number of deliveries attended by health workers, including 	
		delivery at home	
		Puskesmas report often in the form of aggregation / recapitulation	
		of all visits in health centers including pustu, polindes, etc. So	
		enumerators need to see the person in charge for writing the report,	
		to obtain information in accordance with the health facility level.	
5.3.	Thirty most frequent	Information is based on the report of Puskesmas activity (Form LB1)	
	diagnosis of outpatient (LB 1)	Please fill in the top 30 most frequent disease at the national level as	
		listed. Enumerators only collect this information.	
		It is possible there is a difference between the top 30 national and	
		local disease. But no need to collect information on top 30 local	
		disease.	
		Please be aware that in the last line enumerator should fill in the	
		total of all patient visits per age category for <i>all types of diseases</i> .	

6. Supporting Activity

<u>Purpose: To a</u>llocate the cost of pharmacy and laboratory to the cost center. To do this, it is required to collect information from a sample of approximately 120 patients per clinic.

Time of Data Collection:

- A survey in the third quarter in each puskesmas according to the days needed as shown in table 1 below.
- Every month for drug distribution in the Puskesmas network, mostly confined to Pustu.

Tabel 1. Number days of survey

Average Patient per week	Days for pharmacy's survey	Days for laboratory's survey
10	10	50
20	10	50
30	10	50
50	10	50
100	9	45
200	5	25
300	3	15
400	3	15
500	2	10
600	2	10
700	2	10
800	2	10
900	1	5
1000	1	5

No and Description	Explanation and how to fill in
6.1. Survey of pharmacy	Ask the head of Puskesmas or Puskesmas staff responsible for
	recording the number of visits in Puskesmas. After knowing the
	average number of patients per week in Puskesmas, determine the
	number of days for pharmacy and laboratory survey. Fill in the
	number of days required for the survey and the day and the date of
	the survey is conducted, e.g. Day 1 date 01 08 2012
	Identification of origin of these patients is based on cost center (the
	General Clinic, KIA, etc.)
	Each drug name is written with the smallest type of packaging
	(tablets, ampoules, etc.).The number written on the basis of drug
	packaging

No and Description	Explanation and how to fill in
	Originally patients were divided into 5 cost centers:
	1 = General clinic(including outpatient emergency room)
	2 = KIA
	3 = Dental Clinic
	4 = Hospitalization
	5 = Maternity
	Enumerator need to reproduce the instruments as needed.
6.2. Drugs distribution to Pustu	Fill the name of drugs and medical supplies, its smallest package and
	the quantity distributed to Pustu.
6.8. Laboratory Activity Survey	Determine the number of days the survey will be done using the
	above table. The process is the same with drug survey, consult the
	laboratory technician who records the activity.
	Do not count cases referred to outside laboratories or referral from
	outside the network of health centers for laboratory examination at
	the health center.

7. Human resources

<u>Purpose</u>: To collect information on the use of time and salaries to be allocated to each cost center. This instrument also collects information on the training undertaken by employees during the year.

Time of Data Collection:

- Details of salary and incentives will be recorded once on March 2011 and if there is a change of the number of employees more than 20%.
- Every month for total employees, gross salary and incentives
- Survey of all Puskesmas health workers (nurses, midwives and doctors) is conducted once to observe the time used in each cost center. Data collection will be only performed at designated health centers, i.e. 6 puskesmas per province (in 2 districts) or 3 puskesmas in each district. The 3 health centers consist of one puskesmas in urban, one puskesmas in rural and one puskesmas with bed.
- Every quarter for training information

No and Description	Explanation and how to filled in	
7.1. Details of employee, salaries and	Enumerators complete filling of all employees who work in	
allowance	puskesmas and its network. Data about this might come from the	
	puskesmas or else at Dinas Kesehatan. Enumerators should	
	contact person in charge for staffing list and salary. It should	
	include both civil servants and non-civil servants.	
	The following information is needed for each employee, most of	
	which can be obtained from the paycheck/ payroll list:	
	• The serial number	
	• Name	
	• Place of work is the designated / main station of work of	
	the staff. Please fill in the respective codes:	
	1. Health Center	
	2. Pustu	
	3. Polindes / village health post / Poskestren	
	- Profession	
	Profession code:	
	• 1 Doctor	
	2 Specialist obstetrics and gynecology (Obgyn)	
	3 Other Specialists	
	4 dentist / dental specialist	
	5 Nurses	
	6 Dental Nurse	
	7 Midwives	
	8 Nutritionists	
	9 Pharmacist / pharmacy assistants	
	10 Officers laboratory	
	11 Officers Radiology	
	12 Administration	
	13 Sanitarian / Specialist public health	
	• Total gross salary per month before tax deductions, etc.,	
	or basic salary plus allowance	
	• Total incentives from local governments (Kespeg), an	
	incentive that is given routinely beyond the gross salary;	
	it can delivered every month or quarter.	
	• Total incentives from health facilities which come from	
	Askes, Jamkesmas, other insurance, etc.	

	No and Description	Explanation and how to filled in
		Information about the gross salary sometimes difficult to get. Incentives from local governments can be found at the District Health Office
7.2.	Total salary and incentives	For the incentives that come from Puskesmas revenue (Jamkesmas, Askes, other insurance, general patients, etc.), enumerators need to see the notes of each scheme if they do not have a consolidated record. Incentives include medical services, maternal delivery, transport etc. Please note that the gross salary for doctors PTT may need to be asked directly to the relevant PTT doctors because his/her salary paid directly from the center. Recapitulation of total staff, salary and incentive every month
1.2.	monthly	Recapitulation of total starr, salary and incentive every month
7.3.	Health workers at the Puskesmas Survey	All doctors, nurses and midwives will be given the questionnaire only once during the study. The purpose of this questionnaire is to obtain detailed information about the movement of health personnel during the last week and their income that will be used for allocating costs to each cost center.
		This survey will be done once in two weeks Steps of data collection:
		 Enumerators made a list of health workers in each health center and provide the serial number of the respondents. It is useful to find out respondents who do not fill out questionnaires.
		2. Fill out the serial number before collecting data
		3. Data collection was conducted simultaneously at the beginning of the week (Monday or Tuesday) to reduce recall bias. Discuss with the head of the puskesmas when briefing/socialization can be implemented.
		4. Make a list of attendance to determine the staff who are not present and at the same time ensuring that all health workers who attended have returned the questionnaire. In case there are health workers who cannot attend the session, made appointments to filling out the questionnaire.

	No and Description	Explanation and how to filled in
		5. Distribution of questionnaires conducted directly by enumerators. The health workers should read and fill out the questionnaire independently, but must be accompanied by enumerators so that could explain if they need clarification and can check the completeness of answers.
7.3.1.	Respondent no	Is the serial number of respondents and used as the ID of respondents
7.3.2.	What is your profession?	Clear
7.3.3.	What is your employement status?	Full-time employee is an employee who dedicates his time / assigned in full at this puskesmas both civil servants and non-civil servants.
		Part-time employees are employees who only work a few hours a day / deployed also in other places. Example: The specialists who work only a few hours at the Health Center on certain days
7.3.4.	Where do you work during the last week? (Including on call status and consultation by phone)	Each day is started from 0:00 until 24.00. Fill it with the number of minutes (rounded) in each section / place, including when to spend time to rest and others.
	phone,	Time spent in 1 day could be more than 24 hours or 1440 minutes because sometimes when the practice in other places or taking a break, employees can also in the on-call status. In the event of there are parallel activities such as mobile clinic,
		select the main activity. For example: doctors choose mobile clinic/pusling, while the nurse or midwife choose posyandu.
7.3.5.	Do you receive in kind benefit?	Sometimes employees receive health center facilities in the form of goods, as an example of official car, housing and others. State the approximate value in a month. Can use the estimated rental value per month
7.3.6.	In the last one month did you receive any in-kind gift from the patient for your service in puskesmas?	Occasionally, patients express their appreciation by giving gifts in kind. If in the last month the respondent received the gifts, fill with an estimated value.
7.3.7.	in the last one month, did you receive any cash payment directly from the patient for your service in the puskesmas?	Occasionally, patients express their appreciation by giving gifts in the form of money. If in the last month the respondent accept cash, fill in the total value
7.3.8.	Do you have a private practice	Medical officer, doctor-most-practiced in other places besides

Explanation and how to filled in
Public Health Center, both in public and private facilities.
Clear enough
Collecting information on employee training to Puskesmas. This information is collected every quarter. It should be emphasized, that only training for employees who are included in this list. Management training is the human resource capacity building efforts related to the development of quality management of the
organization. Example: planning or management training centers, training, remuneration, leadership training, etc.
Technical training is an effort to increase human resource capacity related to skills development. Example: PONED training, ATLS training, etc

8. Drugs and medical supplies

<u>Purpose</u>: To collect information on total costs for drugs and consumables (BMHP) used during the study. That requires information:

- Inventory of medicines and BMHP at the beginning and end of the study (form 8.1 and 8.3).
- Drugs and BMHP received every month to record the movement of drugs and BMHP (form 8.2)

Time of Data Collection:

- The beginning and end of the study-to-inventory (8.1 and 8.3).
- Monthly for medication and BMHP received (8.2).

No and Description	Explanation and how to fill in
Opening stock consumable	The study lasted for twelve months. Initial inventory of medical
drugs and materials	supplies and BMHP condition in the first month of study. This means
	that data taken from end stock of the previous month.
	Stock early October of 2010 (October 1, 2010) is equal to the end
	stock of drugs and BMHP on 30 September 2010
	Enumerators will get this information from 2 parts, namely the pharmaceutical and holder of the program. Because sometimes the pharmacy is not responsible for the drug program.
	Opening stock consumable

	No and Description	cription Explanation and how to fill in	
		Included in the drug and BMHP are:	
		- Drugs	
		- Medical consumables such as bandages, syringes, etc.	
		- Reagents laboratory	
		- Radiology consumables	
		If the health center cannot separate sources of drugs and BMHP,	
		then write the total in the "received from the District Health Office /	
		GFK"	
8.2.	Drugs & BMHP received	A record of drugs and BMHP received in the relevant month from	
		various sources.	
		1. From the District Health Office by District Drug Warehouse (GFK)	
		2. From program. For example: drugs for TB, HIV / AIDS, malaria,	
		vaccines, etc.	
		3. From the donor's gift / other donations.	
		From independent purchasing by puskesmas	
		Enumerators need to create flowcharts and BMHP drug distribution	
		to prevent double counting and reduce the workload of	
		enumerators. There are several possibilities:	
		'	
		• All drugs and BMHP channeled through one door, through	
		GFK. In these conditions, the drug from the donor and	
		program has been recorded in the administration of drugs	
		from GFK.	
		• There is a possibility that the drug program was held in a	
		separate / own by the program (not channeled through	
		GFK). In such cases, enumerators should contact the holder	
		of a program to get that information	
		Enumerators will fill in the name of the drug, packaging and the	
0 2	Closing stock of drugs and	amount. Source of data derived from reports LPLPO and programs	
8.3.	Closing stock of drugs and consumables	The study lasted for twelve months. Inventory end is the condition of drug supply and BMHP on September 30, 2010. This means that	
	consumables	data taken from the end of that month, stock reports, or the same	
		initial conditions on October 1, 2010.	
		If there are drugs that are not included in the list of drugs that have	
		If there are drugs that are not included in the list of drugs that have been available, the drug name is written / added in the list by the	
		enumerators	
L		1	

No and Description	Explanation and how to fill in
	Enumerators will get this information from 2 parts, namely the
	pharmaceutical and holder of the program. Because sometimes the pharmacy is not responsible for the drug program. Included in the
	drug and BMHP are:
	- Drugs
	- Materials consumables such as bandages, syringes, etc.
	- Materials Consumables / Reagents lab
	- Materials radiology consumables
	If the health center cannot separate sources of drugs and BMHP,
	then write the total in the "received from the Office / GFK"

9. Expenditure Details

<u>Purpose</u>: To collect all expenses of every transaction made, including goods received by the health facility. Because this section is the most important part of the instrument, it requires a very accurate records on an accrual basis of total resources used by health facilities.

Time of Data Collection:

- Every quarters for in-kind revenue
- Every month for monthly expenses

	No and Description	Explanation and how to filled in	
9.1.	Identification of financial responsible person in Puskesmas	Look for a health center organizational structure organogram. Based on this information use the instrument to identify the treasurer of each program or activity by interviewing the focal point in the puskesmas. Continue with filling in the instrument and identify the person in charge for each department, sub section and respective treasurer. Also identify the book keeping process whether there are recording of expenditure and budget used. This instrument will be very useful as a guidance in filling in the details of expenditure that will be	
9.2.	Value of goods received in- kind, except drugs and medical consumables	collected in the next modules. List of programs / activities are provided in the annex to the instrument guidelines. Enumerators need to ask the officer of healt facilities (finance section) on each receipt of goods for one last quarter Type of goods - packaging written as complete as possible. If the value is not known to the facility it will be given by the value analysi team.	

No and Description	Explanation and how to filled in		
	The number represents the number of goods under the form of packaging. The value in the form in rupiah, if known.		
	Sources are divided into: 1. APBN 2. APBD I 3. APBD II (Pemda))		
	4.APBD II (Dinas 5. Donor 6. Other		
	example:		
	Column	Isian	
	Month: October		
	No Deskripsi	1 (sesuai nomor urut) Komputer	
	Satuan/Unit	Buah	
	Jumlah	10	
	Nilai (Rp)- jika diketahui	3 5 6 4 5 7 0 0	
	Sumber	1 (= karena bersumber dari pemerintah pusat)	
 9.3. Puskesmas expenditure – beginning of survey (not including salary). It includes expenditures for payment prior to assessment activities (not including salaries and incentives) 	beginning of the	aims to look at the utilization of existing funds at the month and check Puskesmas expenditure on actions in the month prior to study	
	Types of Expenc general ledger c	liture: Fill it with any expenditure listed in the f health center.	
	Code Type of expenditure: Expenditures to be grouped into expenditure types using the rules contained in the appendix		
	Sources: see sources of funding such programs. 1 = Central Budget, 2 = APBD I (Province), 3 = APBD II (district / city), 4 = APBD II (District Health Office), 5 = Donor, and 6 = other.		
	Amount (IDR): Clear		
	Payments for the month: the month the transaction or activity undertaken. Example: September 2010, October 2010		
	Example :		

No and Description	E>	planation and how to filled in
	Kolom	Isian
	Bulan : Oktober 2010)
	No	1 (sesuai nomor urut)
	Jenis Belanja	Pengadaan obat
	Kode Jenis Belanja	DM01 (=karena digunakan untuk pembelian
		obat)
	Sumber Dana	3 (=karena berasal dari APBD tingkat 2)
	Jumlah	2 0 0 0 0 0 0
	Pembayarna untuk	September 2010
	bulan:	
9.4. Puskesmas expenditure at	This instrument aims	s to look at the utilization of existing funds at the
the end of the survey –	end of the month Pu	skesmas over unpaid debts at the end of the
liabilities at end of	study (September 20)11).
September 2011 (not		
including salary and		e: Fill it with any expenditure listed in the
incentive)	general ledger healt	r center.
,	Pavable to: the name	e of the institution that still debt at the end of
	the study. Example:	
	Code Type of expend	liture: Expenditures to be grouped into
	expenditure types us	sing the rules contained in the appendix
	Sources: see above 9	0.3
	Amount (IDD), Close	
	Amount (IDR): Clear	
	Example :	
	Kolom	Isian
	Bulan : September 20	
	No	1 (sesuai nomor urut)
	Jenis Belanja	Pengadaan obat
	Hutang kepada	Apotek Kimia Farma
	Kode Jenis Belanja	DM01 (=karena digunakan untuk pembelian
		obat)
	Sumber Dana	5 (=karena berasal dari pengadaan sendiri -
		lainnya-)
	Jumlah	2 0 0 0 0 0 0
9.5. Expenditures Health Center -		s to look at the utilization of funds in
(Does not include salaries and incentives) - monthly	Puskesinasul every n	nonth from November 2010 to September 2011

No and Description	Ex	planation and how to filled in
	Types of Expenditure general ledger health	: Fill it with any expenditure listed in the o center.
		iture: Expenditures to be grouped into ing the rules contained in the appendix
	Sources: see sources	of funding - see 9.3.
	Amount (IDR): Clear	
	Example:	
	Kolom	Isian
	Bulan : September 20	11
	No	1 (sesuai nomor urut)
	Jenis Belanja	Pengadaan obat
	Kode Jenis Belanja	DM01 (=karena digunakan untuk pembelian
		obat)
	Sumber Dana	3 (=karena berasal dari APBD tingkat 2)
	Jumlah	2 0 0 0 0 0 0

10. Patient Survey

<u>Purpose:</u> to get information on service costs that is borne by the patient. The number of sample obtained is not representative for the Puskesmas, but representative for the district.

<u>Time of Data Collection</u>: Two times during the study, each approximately one week. Suggested by the end of quarter 2 and 3. Need to get permission and agreement from the Head of Puskesmas for implementation

Number of samples: 40 patients per Puskesmas, 20 per week, so that an average of 4 interviews per day. For inpatient, 10 of the interview are derived from the patient's admitted. Interviews must be conducted as follows:

Outpatient

- 1. Enumerators should meet near the pharmacy before they leave the health facility. Enumerators will be wearing a sign of identity. Interviews were conducted after patients took the drug at the pharmacy (if needed).
- 2. Patients should be selected approximately half an hour before the interview. Enumerators should approach the patient first half an hour earlier. Enumerators should ask the patient or accompanying person (family, friends, etc.) whether they are willing to answer some questions on the services provided to improve patient care in the future. Patients should be shown a sign

of the identity of enumerators and ask patients to take part in an interview that will take no longer than 20 minutes. Enumerators should briefly explain the purpose of the study and give informed consent form to the patient to read and sign it. Patients should be assured of the confidentiality of the interview. If the patient refuses to participate, then the next patient is approached.

- 3. Enumerators should count all patients who are approached, either refused or agreed to be interviewed.
- 4. Enumerators should do the interview at the nearest quiet place. If the patient is unable to answer the question, then the person who accompany the patient will respond on behalf of the patient.

Inpatient

- 1. Enumerators had to choose one patient per day based on records at the health facility for two weeks. Only patients who will be discharged are selected. If more than one patient who will be discharged, then the selection will be conducted at random. But if no one patient is going to be discharged, then no patient is selected.
- 2. Enumerators should ask the patient or accompanying person (family, friends, etc.) if they are they willing to answer some questions for the care provided. Patients should be shown a sign of the identity of enumerators and ask patients to take part in an interview that will take no longer than 20 minutes. Enumerators should briefly explain the purpose of the study and give informed consent to patients to read and sign it. Patients should be assured of the confidentiality of the interview. If the patient refuses to participate, then the next patient is approached.
- 3. Enumerators should count all patients who were approached, either refused or agreed to be interviewed.
- 4. Interviews can be done either when the patient is still in the inpatient room or immediately after discharge from puskesmas. Enumerators must be sure that no employee health center present when the interview took place. If the patient is not able to answer the question, then the person who accompany the patient will respond on behalf of the patient.

	No and Description	Explanation and how to filled in	
10.1. Are you willing to participate in Enumerators should be able to convince the patier		Enumerators should be able to convince the patient that this	
	this survey?	survey is very important and all data are confidential /	
		anonymous.	
10.2.	Respondent number	Serial number of respondent	
10.3.	Respondent is a patient	Ensure that patient is willing to be interviewed voluntarily.	
		Divided into two options,	
		1 = outpatient	
		2 = Inpatient	
10.4.	Are you representing someone	Sometimes the patients are children or parents who are not able	
	else?	to be interviewed. In this case, person who accompany can	
		respond on behalf of the patient.	

No and Description	Explanation and how to filled in
10.5. Are you (or the one you	gender of the patient
represent) male or female?	
10.6. How old is the patient?	In year
10.7. Last education of head of the	Clear
family	
10.8. What is your reason in using this	Clear
hospital services?	
10.9. What doctor says about your	The main disease suffered by the patient or can be the purpose
major disease?	of visit, such as medical check ups, immunization, etc.
10.10. Select the condition of major	Based on answers of previous questions, enumerators fill out the
diseases according to the	code according to the list of diseases that are on the instrument
answer above	attachment
10.11. How much the cost for the	All fees that were charged for the treatment.
outpatient?	If the patient can not specify one by one, it can be directly
	written in the row of total Puskesmas bill.
	Question 10.10.8 s / d 10:10:11. are the expenses incurred by
	patients outside the health center bills.
10.12. How long have you been	The number of inpatient days is date of discharge minus date of
admitted/hospitalized?	admission plus one
10.13. How much the cost of	All fees that were charged for treatment.
inpatient services?	If the patient can not specify one by one, it can be directly
	written to the row total bill.
	Question 10.12.8 s / d 10:12:11. of the expenses incurred by patients outside the health center bills.
10.14. Who is the payer?	Clear
10.15. How far is the Puskesmas to	In kilometer (rounded)
your house?	
10.16. How long does it take to get	Clear
here?	
10.17. How do you get here?	Clear
10.18. Is anybody accompanying you	Clear
in the Puskesmas?	
10.19. How much the transportation	If using a personal vehicle, then estimate fuel cost incurred
cost to the Puskesmas?	
10.20. Do you have to pay other	Sometimes there are families who accompany during treatment.
accomodation cost?	It takes extra expenses for accommodation / lodging for families
	who accompany them.
10.21. If yes, how much?	The total additional cost of other accommodation during
	treatment.
<u>i</u>	1

No and Description	Explanation and how to filled in
10.22. How much the cost of food	Clear
and drinks for patient or the one	
who accompany during the	
medication?	
10.23. What services satisfy you the	Clear
most?	
10.24. Which is the worst?	Clear
10.25. Enumerator name	Full name

Instrument Guidelines of Hospital

Routine reports are required during data collection including:

- KIB A/B/C/D/E, is a card which records the type of inventory items and the value of assets at the facility.
- Latest NJOP: sale value of tax object, if the information on land value is not obtained from KIB A
- RL1: Hospital quarterly activity report
- The financial statements of actual expenditures in hospitals, usually recorded in the book help or SPJ (Letter of Responsibility)

Enumerators should examine the reports on the above and ensure that the report is filled completely and accurately

1. Overview of Hospital

Purpose: To captur overview / profile of the Hospital and some characteristics of health facilities

	No and Description	Explanation and how to fill in
		Written on the Hospital code provided by the Ministry of Health.
1.2.1	Name of hospital	Full Name
1.3.	Name of hospital Chief	Full Name
1.4.	Hospital chief's phone number	For the phone number area code is written. Example: 0274-######, 021-######
1.5.	Name of Contact person	Full Name
1.6.	Contact person's phone number	For the phone number area code is written. Example: 0274-######, 021-######

Time of Data Collection: One time, at the beginning of the study

1.7.	Contact person's mobile	For the phone number area code is written.
	phone number	
		Example: 0274-######, 021-######
1.8.	Address	Write the complete address of Hospital. Example: Jl. Gadjah mada
		no. 45
1.9.	Subdistrict	Write the name of Hospital sub-district.
1.10.	Sub-district code	Enter the code in accordance with district name. Code table can be
		seen in appendix.
		Filling in mode: ###
	District	Write the name of Hospital district.
1.12.	District code	Enter the code in accordance with district name. Code table can be
		seen in appendix.
		Filling in mode: ###
	Province	Write the name of Hospital province.
1.14.	Province code	Enter the code in accordance with province name. Code table can be
		seen in appendix.
		Filling in mode: ###
1.15.	Telephone number	For the phone number area code is written.
		Example: 0274-######, 021-######
1 16	Facsimile number	For the phone number area code is written.
1.10.	r desimile number	for the phone number area code is written.
		Example: 0274-######, 021-######
1.17.	Year of establishment (The	Write in a year: ####; example 1984
	first time the hospital	
	operated)	
1.18.	Hospital Ownership	Enter code:
		1 = Government-BLU (autonomous)
		2 = non-BLU (autonomous)-Government
		3 = Private non-profit
		4 = Private for profit
1.19.	Government's hospital	Enter the code: 1 = A, 2 = B, 3 = C, 4 = D
	classes	
1.20.	Private's Hospital classes	Enter code:
	-	1 = Utama;
		2 = Madya;
		3 = Pratama

1.21.	Is your hospital is a teaching hospital?	Enter code: 1 = Yes; 2 = No
1.22.	Does your hospital have a MoU/partnership with medical university?	Enter code: 1 = yes 2= no
1.23.	Does your hospital accredited by Indonesian hospital accreditation comission (KARS)?	Clear
1.24.	If accredited, please provide the following details	This data can also be obtained from RL3. Year written with four digits: XXXX Number of accredited service is divided into 3, namely: 5, 12, and 16
1.25.	Does your hospital accredited by other accreditation institution?	Sometimes hospitals are not only accredited by KARS but also by other organizations
1.26.	Accredited by institution:	Please list other agencies that accredit if any
1.27.	If yes, status of accreditation process	Some data can be obtain from RL3 Year written with four digits: XXXX
1.28.	Hospital open/close hour (note: reality /the average, not normative)	Opening hours and closing in accordance with reality (not normative)
1.29.	How often flow of water in hospital was disrupted last year?	Water flow is disrupted if it affect patient care either directly or indirectly.
1.30.	How often electricity in hospital was disrupted last year?	The key question is whether the power limitation affect patient care. It does not consider the source of electricity, but on the disturbing events.
1.31.	Are there problems of medicine/drug availability in hospital last year?	The availability of standard drugs becomes a problem if it affects the care of patients.
1.32.	If yes, how often?	The average frequency of disruption of drugs availability
1.33.	What is the reason why it can happen ? (can select more than one)	The reason can be more than one. Fill each box with a code that represents the answer
1.34.	How often the payment of employee salary was late last year?	Hospital employees' salaries of both civil servants and non-civil servants sometimes experience delays. Choose with an average frequency of delays in the receipt of a salary last year.
1.35.	How often the payment of employee incentive was late last year??	Hospital employees either incentive or non-civil servants sometimes experience delays. The average frequency of delays in receipt of incentive

1.36.	Is there any difficulty in filling staff vacancies?	Top managers are the level of directors
		Middle-level manager is the head unit (eg outpatient, inpatient), the Head of finance
		Field Manager is the level of head nurse.
		If you write code 1 (yes) then required to write down the reason a maximum of 2. Meanwhile, if the answer code 2 (do not) are not allowed to write the reason
1.37.	Are there regular meetings to discuss the performance of services (medical and management) with all the head parts?	Regular meeting that serves as a monitoring and evaluation of both medical and service management performance.
1 38	How often meetings to	Clear
1.50.	discuss death cases in	
	hospitals are not limited to	
	clinical staff but also the	
	elements of management	
	are being held?	
1.39.	Does the director of the	clear
	hospital can get the	
	information on daily	
	activities, day care,	
	employee attendance	
	through existing information	
	systems?	
1.40.	What does the information is used for?	clear
1.41.	Is there any guidances for	Mentoring is a situation when a junior employee can learn good
		practices from senior colleagues. Senior colleagues can use their time to discuss problems that occur; it can be before, during or after an activity is done. Junior employees should be able to recognize a senior colleague who became their mentor. Mentoring is not a brief training or orientation, although sometimes mentoring included in this activity.
		If there is mentoring, how often this mentoring meeting?
1.43.	The topic discussed	Clear
1.44.	Is there any monitoring of	clear
	working hours of the	
	hospital employees?	
1.45.	If yes, how to monitor it?	Clear
1.46.	name of the enumerator	Full Name
L		

1.47.	Enumerator phone number	For the phone number area code is written.
		Example: 0274-######, 021-######
1.48.	name of senior enumerator	Full Name
1.49.	number .	For the phone number area code is written. Example: 0274-######, 021-######

2. Physical Infrastructure

<u>Purpose</u>: To capture the broad and Hospital asset value including all buildings and equipment is the responsibility and treated by Hospital, including its network. Example: Warehouse, Garage, Places of worship, etc.

Time of Data Collection: One time, at the end of the second quarter (mid-study)

	No and Description	Explanation and how to fill in
2.1.D	oes your hospital have a site	Many hospital do not have a map with the actual size. So that the
р	lan which shows	enumerator must prepare to measure it manually. Each enumerator
n	neasurement of physical	should be given to fixtures meter gauge in the form of ribbon /
ir	nfrastructure and the size of	wheel or other equipment.
e	ach room?	
2.2.T	otal building area of the	Main Hospital building area is a building used for services, regardless
H	ospital (m2)	of ownership status If the Hospital has a building, but not used for
		services, it is not taken into account
2.3.	Total land area of the	Main Hospital building area is a building used for services, regardless
	Hospital (m2)	of ownership status
2.4.	Hospital construction costs	Construction costs per square meter using current construction
	per square meter at this	costs in the district concerned. In general, this data can be obtained
	time)	at the Department of Public Works.
2.5.	Hospital land price per	The value of land per square meter at this time to land Hospital. This
	square meter (current)	may not be answered by the Hospital. The estimated value may be
		asked to head the local village.
2.6.	Total value of Hospital land	KIB A is the record of the total asset value of land owned and
	(KIB A atau NJOP)	maintained by the Hospital and its network.
		If the report KIB A does not exist, then the NJOP must be obtained
		from the last Hospital tax.
		Filling in mode: ########
2.7.	Total value of machines and	KIB B is a record of the asset value of equipment and machinery
	tools (KIB B)	owned by Hospital and its networks.
		Filling in mode: ########

	No and Description	Explanation and how to fill in
2.8.	Total value of buildings (KIB	KIB C is a record value of building assets owned by Hospital and its
	C)	networks.
		Filling in mode: ########
2.9.	Total value of roads,	KIB D is the record of the asset value of roads, irrigation and electric
	-	which is owned by Hospital and its network
	D)	
2.40		Filling in mode: ########
2.10.	Total value of other assets	KIB E is a record value of other assets owned by Hospital and its
	(KIB E)	network
		Filling in mode: ########
2 1 1		Sometimes the hospital has several classes above the class I. then
2.11.		the number of inpatient bed class is included in the VIP class.
	time	Meanwhile, if there are classes that are under the Class III included
		in class IV
2.12.	How many major buildings in	How many major buildings in the complex hospital?
	the hospital complex?	This question serves to facilitate enumerators in identifying the area
		of each main building and the cost centers room
		It is a centralized system in the hospital. Please fill in the year of
		procurement and the cost incurred when it was built.
2.13.	Does this hospital have	
	centralized system such as:	
2.14.	Overview of the Hospital	General description of the Hospital building
	building	This question also serves to facilitate identifying enumerators in
		their respective buildings.
		Number of floors: For single storey building please enter 1, for
		multiple floor building fill in >1.
2.15.	Hospital Section Size	The name of the building in accordance with the answers the main
		building on the previous question. Each of the identified floor units
		available. Enumerators then perform coding according Existing units.
		Unit Cost center is divided into:
		1 = emergency room is the room used for emergency services
		2 = Outpatient is all of the rooms used for outpatient medical service
		3a = VIP is all inpatient rooms above grade I.
		3b = Class I are all first class medical treatment room
1		3c = Class II is a inpatient class II
L		

No and Description	Explanation and how to fill in
	3d = Class III is the third class
	3e = Nursing room is the room used by nurses.
	4 = delivery room is the room used for maternal delivery including
	the baby's room.
	5 = Operating theatre
	6 = Intensive Care including ICU, NICU, PICU, ICCU
	7 = Pharmacy
	8 = Radiology
	9 = Laboratory
	10 = Allied to other clinics is another room associated with
	supporting the clinic. Among them:
	Blood Services
	 nutrition services
	 instrument sterilization Service
	Medical Record
	 physical therapy services
	11 = non-clinical general services is the room used for non-clinical
	support services. Among others:
	• Laundry / Linen
	• kitchen
	 engineering and maintenance facilities
	Waste management
	• Warehouse
	 Transport (ambulance) / Garage
	• Mortuary
	Collecting water
	12 = Administration and others are the rooms used for
	administrative and other activities. Among them:
	Director office
	 administration, finance, personnel, security offices
	 Information and patient admission office
	Waiting room
	• etc.

Instruction

- 1. The identification number of the existing building and name it e.g Building A, B, C etc.
- 2. We start with Building A, fill in information about each of the floor on the use
- 3. Fill in the units within the building
- 4. Perform coding according to directions

5. Calculate the total floor area of each unit

6. Most of the area is a common area (such as waiting rooms, public lavatories, etc.) that does not need

to be measured but should be identified

7. General area is the total floor area minus total number of units that have been calculated

8. After completion of the block A, start to the next block

Example:

Name of building	Floor to	section	Cost Centre code	floor area (m2, be rounded)
А	1	Klinik Umum	2	q
А	1	Klinik Penyakit Dalam	2	1 2
А	2	Klinik Kebidanan & Kandungan	2	1 5
А	1	Rekam medik	1	2 1
В	1	Ruang mawar VIP	За	1 5
В	1	Ruang melati Kelas I	٦ h	3 0
В	1	Ruang Perawat	۲ p	1 5

3. Fund Flow and Income Details

<u>Purpose</u>: To understand the source of funds received and that should be received directly by the health facility and its activities by source of funds. This information was obtained from RL1 no. 23.

Time of Data Collection: Every quarters

No and Description	Explanation and how to fill in	
3.1. Accounting system is based on:	•	
	The cash-based accounting system, where all spending and revenue	
	is recognized after cash flow or cash.	
	Accrual-based accounting system, where all spending and revenue is recognized after the transaction.	
	Modified accrual accounting is a system that uses a mixture model.	
	Some securities are recorded with cash-based while others are	
	based accrual.	
3.2. Payment (RL.1 no. 23)	clear	

4. Equipment Assets Details

<u>Purpose</u>: To gather information about the value of equipment used to conduct services at the hospital, in each of these cost centers. We collect information about the quantity and type of the medical and non-medical asset using the list of items in the instrument. Please write down as complete as possible to allow valuing the items. Please ensure to collect information about the items that are currently being used and not the ones that are still in the warehouse.

<u>Time of Data Collection:</u> Once, at the end of the second quarter (mid-study). This information will be collected in early 2011 to reflect the inventory of assets throughout the study.

No and Description	Explanation and how to fill in
4.1. What is the lowest value to be	Medical assets are assets / equipment used for medical services
considered as medical assets?	directly. For example: Stethoscope, tensimeter, etc.
	Answer with a code 00 if it does not have limits and Answer with
	code -9 if not known its value restriction
4.2. What is the lowest value to be	Non-medical assets are assets / equipment used to support the
considered as non-medical	activities of Hospital services, such as chairs, computers, vehicles,
assets?	etc.
	Reply with code 00 if it does not have limits and Answer with code -9
	if not known its value restriction
4.3. until 4.13	1. Serial number.
Details of total assets	
	2. Description of items (eg Stethoscope, computers) has been
	determined in the instrument. Enumerators do not need to add
	another item. Images of items are provided in the attachment of the guidelines.
	For definition sets, needed assistance with the local head nurse or
	nurse. If one set is used for various activities, it is calculated as a set.
	The important thing is to avoid double counting. When the main
	instrument in the set is not available, is considered the set does not
	exist.
	3. Type / Brand: eg type of Toyota Innova G 2010. If in one type of
	goods have some type, then the enumerators must write in lines
	that are still empty.

No and Description	Explanation and how to fill in		
	4. Number of items in each room. Enumerators should ask for this information through inventory officer at the PHC.		
	Equipment that is classified as damaged / not working and are in storage in this study are not taken into account		

5. Activity Details

<u>Purpose:</u> To record the workload of Hospital through the activities carried out by the Hospital.

Time of Data Collection: every quarters. Data ini dikopi secara langsung dari RL1 secara triwulan

No and Description	Explanation and how to fill in		
5.1. Thirty most frequent diagnosis	30 top national inpatient diseases, in terms of total patients, had		
of inpatient (RL2a)	been determined at the beginning of the study. Enumerators need		
	to get RL2a reports that provide this information every quarter.		
	Enumerators will then record the top 30 on the list of diseases that		
	have been determined. Please be aware that at the bottom of the		
	questionnaire, enumerator should collect the total of all patients		
	(not only the top 30 diseases)		
5.2. Thirty most frequent diagnosis	Top 30 national outpatient diseases, in terms of total patients, had		
of outpatient (RL2b)	been determined at the beginning of the study. Enumerators need		
	to get RL2b reports that provide this information every quarter.		
	Enumerators will then record the top 30 on the list of diseases that		
	have been determined. Please be aware that at the bottom of the		
	questionnaire, enumerator should collect the total of all patients		
	(not only the top 30 diseases)		
5.3. Hospital Activity Data -	How to fill in:		
Inpatient Services (RL 1 no. 1)			
	1. For each type of inpatient service		
	Number of Out Patient death = patient died less than 48		
	hours + The patient died 48 hours or more		
	2. For each type of inpatient service The number of day care		
	patient days in class = Main + class I + Class II + Class III +		
	Without class		
	3. Perform summation downward from the internal diseases		
	up to perinatology for columns (not including sub-total)		
	4. If the sum had been fit then down to the overall total		
	(hospitals) need to hold checks as follows:		

	No and Description	Explanation and how to fill in
		The number of patients at the beginning of quarter + the number of incoming patients - (number of patients out of life and the number of patients die out) = number of patients with end of quarter
4.1.	Hospital Activities data - Outpatient visits (RL.1 no. 3)	 Data for filling visitors RS taken from the RL 1 no 3. 1. New visitors are new visitors who use the hospital facility for the first time. Fill it with the number of new visitors during the reporting perio 2. Continuing visit are visitors who come for the second time and so on.
4.2.	Referral Activity (RL.1 no. 24)	Sending physician experts from your hospital to other health facilities either hospital or clinic. Consists of the total delivery specialists and the number of health facilities. Visit of doctors to your hospital can be from local and foreign, and total patients served in each specialization Referral of patients divided into two: Referral from lower level health facilities (health center or another hospital) Referred to higher level hospital

5. Intermediate Section Activity

<u>Purpose: To a</u>llocate the cost of pharmacy and laboratory to the cost center.

Time of Data Collection:

• Every quarter. This data is copied directly from RL1

No and Description	Explanation and how to fill in
5.1. Prescription Writing and Service (R /) (RL 1 no.	Represents the number of prescription writing for
12 B)	generic and non generic drugs
5.2. Hospital Activity Data - Activities of Radiology	Clear
(RL 1 no. 9)	
5.3. Laboratory Investigation (RL 1 no. 11)	Clear
5.4. Hospital Activity Data - Special Service Activity Clear	
(RL 1 No. 10)	
5.5. Surgery room Activities (RL 1 no. 5)	Clear

6. Human resources

<u>Purpose</u>: To collect information on salaries and incentives from hospital staff. Unlike the clinic, no need to collect individual salary information. But, we need the total salaries and incentives of staff in the predefined categories.

Time of Data Collection: Every month, a survey of doctors and nurses / midwives in third quarter

No and Description	Explanation and how to fill in
6.1. Details of employee, salaries and allowance of doctor and general staff	The collection of salary information based on physician groupings. However, some hospitals provide salary data based on a list of names. In this case the enumerator must collect salary and incentive data individually and sum according to the instrument category
	There are 2 types of doctors: the employed doctors and the visiting (non employed) doctors. Recording of salary and incentives is conducted separately.
	 Employed doctor: Physicians who entered into the payroll, or receive a salary regardless of the presence or absence of the patient.
	• Non-employed doctor / visiting doctors: the doctor is in the list of the hospital doctors, but not employed by the hospital. Therefore this kind of doctor does not get salary but paid according to their performance/activity. The number of people is the number of physicians in each group.
	Total gross monthly salary, an amount of salary before tax deductions, etc., or basic salary plus allowances
	Total incentives from local governments (Kespeg), is the amount of money as incentives for performance that is beyond the gross salary could be delivered monthly or quarterly.
	Please note that the gross salary for doctors PTT may need to be asked directly to the concerned (doctors PTT) because his salary is directly derived from the center.
	The most important thing is that if the director is also a doctor, be aware not double counting by including in the 7.1 and 7.2. It is recommended that director / doctors with management position to be put in 7.1. unless if most of his/her time spent on clinical duties he/she will be included in 7.1 only.
	For doctors who are also officials of structural, post allowance is calculated as an incentive.

No and Description	Explanation and how to fill in		
6.2. Details of non-physician group salaries of nurses and	Data retrieval is only done once, in March 2011 and when there is a change of 20% of total employees		
midwives	Salary of a nurse / midwife is determined according to the unit where they are assigned. If they have a duty to serve as duty nurse for example two times a week in other units, the incentives they get will be recorded in their original unit of assignment.		
6.3. Details of non-physician salary of other professional groups	Data retrieval is only done once, in March 2011 and when there is a change of 20% of total employees		
	The above rule applies also for this group.		
6.4. Total salaries and monthly incentives for non-physician personnel (nurses and midwives)	This records a recapitulation of the total number of nurses and midwives, gross salary and incentives from governments and from the hospital revenue every month.		
6.5. Total salaries and monthly incentives Hospital non- physician employees (other Professional)	A recapitulation of the total number of other professionals, gross salary and incentives from governments and from the hospital revenue every month.		
6.6. Survey of health workers in Hospital	If the number of doctors at the hospital the same or less than 30, all physicians must be surveyed. But if the doctor is more than 30, then a minimum of 30 doctors drawn randomly for the survey. The purpose of this questionnaire is to obtain detailed information about the movement of health personnel during the last week, and total revenues.		
	This survey will be done once in two weeks Steps of data collection:		
	 Enumerators made a list of health workers in health centers and provide the code for respondents. It is useful to find out respondents who do not fill out questionnaires. Fill out the code before the data collection Data collection was conducted simultaneously at the beginning of the week (Monday or Tuesday) to reduce recall bias. Discuss with the head of the hospital director when the briefing can be implemented. Make a list of attendance to determine the staff who are not present and at the same time ensuring that all doctors who attended have returned the questionnaire. In case there are doctors who cannot attend the session, made appointments to fill out the questionnaire. 		

	No and Description	Explanation and how to fill in
		5. Distribution of questionnaires conducted directly by enumerators. Respondents should read and fill out the questionnaire independently, but must be accompanied by enumerators so that he could clarify if there are questions and can check the completeness of answers to questions.
6.6.1.	Respondent no	Is the serial number of respondents and used as the ID of respondents
6.6.2.	What is your profession?	Clear
6.6.3.	What is your employement status?	Full-time employees are employees who works full time and in payroll list of the hospital. It can be civil servant or non-civil servant. Part-time employees are employees who only work a few hours a day, i.e. less than 35 hours per week. They will be paid based on their performance/ activities.
6.6.4.	Where did you work during the last week? (Including on call status and consultation by phone)	Each day is started from 0:00 until 24.00. Fill it with the number of minutes (rounded) in each section / place. Including when to spend time to rest and others. Time spent in 1 day could be more than 24 hours or 1440 minutes because sometimes when the practice in other places or taking a break, employees serve targeted also in the on-call status
6.6.5.	Do you receive any in-kind benefit?	Sometimes employees receive facilities from the hospital in the form of goods, as an example of official car, housing and others. State the approximate value in a month. Can use the estimated rental value per month
6.6.6.	In the last one month did you receive any in-kind gift from the patient for your service in hospital?	Occasionally, patients express their appreciation by giving gifts in kind. If in the past month to receive the goods, fill with an estimated value.
6.6.7.	in the last one month, did you receive any cash payment directly from the patient for your service in the hospital?	Occasionally, patients express their appreciation by giving gifts in the form of money. If in the past month accept cash, fill out the total value
6.6.8.	Do you have a private practice elsewhere?	clear
6.6.9.	What is the average of your	Clear

	No and Description	Explanation and how to fill in
	income from private practice	
	for 1 month?	
6.7.	Training	Collecting information on employee training to Hospital. This information is collected every quarter. It should be stressed, that the only training center for employees who are included in this list.
		Management training is the human resource capacity building efforts related to the development of quality management of the organization. Example: planning or management training centers, training, remuneration, leadership training, etc.
		Technical training is an effort to increase human resource capacity related to skills development. Example: PONED training, ATLS training, etc

8. Drugs and Medical supplies

<u>Purpose</u>: collect information on total costs for drugs used during the study (D). It would be very difficult to calculate the amount of drugs actually used, but it will be easier to compare the inventory at the beginning of the study (A), the inventory at the end of the study (C) and the quantity of drugs and BMHP received each month (B). So the total usage is:

D	=	Α	+	В	_	С
	_	~		υ		L

Time of Data Collection:

- The beginning and end of the study-to-inventory (8.1 and 8.3).
- Monthly to medication and received BMHP (8.2).

No and Description	Explanation and how to fill in
medical supplies	The study lasted for twelve months. Initial inventory of medical supplies and BMHP conditions on the first day of the first month of study. This means that data taken from the previous month end inventory report.
	Stock in early October of 2010 (October 1, 2010) is equal to the condition of the stock of drugs and BMHP on 30 September 2010
	If there are drugs that are not included in the list of drugs that have been available, the drug name is written / added in the list by the enumerators
	Included in the drug and BMHP are: - Drugs
	- Medical consumables such as bandages, syringes, etc. - Reagents lab - radiology consumables materials

No and Description	Explanation and how to fill in
8.2. Drugs and medical supplies procurement	Fill in the expenditures related to drug and medical supplies procurement in the respective month.
8.3. Drugs and medical consumables received (<i>in kind</i>)	Fill in the amount of drugs /medical supplies received in kind in the respective month.
8.4. Closing stock drugs and medical supplies	The study lasted for twelve months. Inventory end is the condition of drug supply and BMHP on September 30, 2010. This means that data taken from the end of that month, stock reports, or the same initial conditions on October 1, 2010. If there are drugs that are not included in the list of drugs that have
	been available, the drug name is written / added in the list by the enumerators
	Enumerators will get this information from 2 parts, namely the pharmaceutical and holder of the program. Because sometimes the pharmacy is not responsible for the drug program. Included in the drug and BMHP are: - Drugs
	 consumables materials such as bandages, syringes, etc. consumables materials / Reagents lab radiology consumables materials

9. Expenditure Details

<u>Purpose</u>: To collect all expenses of every transaction made, including goods received by the health facility. Because this section is the most important part of the instrument, it requires very accurate records on an accrual basis of total resources used by health facilities.

Time of Data Collection:

• Every quarters for revenue in kind

No and Description	Explanation and how to fill in
9.1. Hospital treasury identification	Look for a hospital organizational structure organogram. Based on
	this information use the instrument to identify the person in charge
	for expenditure recording.
	This instrument will be very useful as a guidance in filling in the
	details of expenditure that will be collected in the next modules.
9.2. Value of receipts in kind	Sometimes hospital receives in-kind items.
	Please fill in the name of the item and its package, the quantity and
	the value (if known) and its source.

No and Description		Explanation and how to fill in		
	In the column nun	nber: If you do not receive anything in the month,		
	fill it with the number 0 (zero).			
	Example:			
	Contoh cara pengisian:			
	Kolom	Kolom Isian		
	Bulan : Oktober 20	010		
	No 1	L (sesuai nomor urut)		
		Komputer		
	,	Buah		
		10		
	Nilai (Rp)- jika diketahui	3 5 6 4 5 7 0 0		
		L (= karena bersumber dari pemerintah pusat)		
9.3. Hospital spending - including spending on the initial survey	beginning of the n	ms to look at the utilization of existing funds at the nonth and check hospital expenditure on activities		
for the payment activity befor	e / transactions in th	ne month prior to study.		
the study (not including	· · · ·	ure: Fill it with any expenditure listed in the		
salaries and incentives)	general ledger of I	nospital.		
	•••	enditure: Expenditures to be grouped into using the rules contained in the appendix.		
	1 = Assistance fur Fund (DAK), 4 = AF	ces of funding such programs. nd; 2 = Deconcentration fund; 3 = Special allocation PBN (central budget); 5 = APBD I (province); 6 =		
	Donor; 10 = Other	7 = Hospital revenue/BLU; 8 = Foundation; 9 = 's		
	Amount (IDR): Cle	ar		
	undertaken. Exam	month: the month the transaction or activity ple: September 2010, October 2010		
	Example:			
	Kolom	Isian		
	Bulan : Oktober 20			
	No	1 (sesuai nomor urut)		
	Jenis Belanja	Pengadaan obat		
	Kode Jenis Belanja	DM01 (=karena digunakan untuk pembelian obat)		
	Sumber Dana	6 (=karena berasal dari APBD tingkat 2)		
	Jumlah			
	Pembayarna untuk			
	bulan:			
	L			

No and Description	E	xplanation and how to fill in		
9.4. Hospital expenses - at the end of the survey - Unpaid debt at the end of September 2011	This instrument aims to look at the utilization of existing funds at the end of the month including unpaid debts at the end of the study (September 2011).			
(not including salaries and incentives)	Types of Expenditure: Fill it with any expenditure listed in the general ledger of the hospital.			
	Payable to: the name of the institution that still debt at the end of the study. Example: Telkom, PLN, etc.			
		iture: Expenditures to be grouped into ing the rules contained in the appendix.		
	Sources: see above 9	.3		
	Amount (IDR): Clear			
	example:			
	Kolom	Isian		
	Bulan : September 20	11		
	No	1 (sesuai nomor urut)		
	Jenis Belanja	Pengadaan obat		
	Hutang kepada	Apotek Kimia Farma		
	Kode Jenis Belanja	Kode Jenis Belanja DM01 (=karena digunakan untuk pembelian		
		obat)		
	Sumber Dana	7 (=karena berasal dari pengadaan sendiri -		
		lainnya-)		
	Jumlah	2 0 0 0 0 0 0		
9.5. Hospital-expenditure (excluding salaries and		to look at the utilization of existing funds at the the from November 2010 to September 2011.		
incentives) – monthly	Types of Expenditure: Fill it with any expenditure listed in the general ledger Hospital.			
		iture: Expenditures to be grouped into ing the rules contained in the appendix		
	Sources: see 9.3			
	Amount (IDR): Clear			
	Example:			
	Kolom	Isian		
	Bulan : September 20	11		
	No	1 (sesuai nomor urut)		
	Jenis Belanja	Pengadaan obat		
	Kode Jenis Belanja	DM01 (=karena digunakan untuk pembelian obat)		
	Sumber Dana	6 (=karena berasal dari APBD tingkat 2)		
	Jumlah	2 0 0 0 0 0 0		

10. Patient Survey

Purpose: To get information on service costs that are borne by patient

Sampling: 200 patients were interviewed in every hospital, 50% outpatient and 50% inpatient. This survey is conducted in 60 hospitals randomly selected

Time of Data Collection: Two times during the study for about a week on every occasion.

Outpatient

- 1. Enumerators should meet near the pharmacy before they leave the health facility. Enumerators will be wearing a sign of identity. Interviews were conducted after patients took the drug at the pharmacy (if needed).
- 2. Patients should be selected approximately half an hour before the interview. Enumerators should approach the patient first half an hour earlier. Enumerators should ask the patient or accompanying person (family, friends, etc.) whether they are willing to answer some questions on the services provided to improve patient care in the future. Patients should be shown a sign of the identity of enumerators and ask patients to take part in an interview that will take no longer than 20 minutes. Enumerators should briefly explain the purpose of the study and give informed consent form to the patient to read and sign it. Patients should be assured of the confidentiality of the interview. If the patient refuses to participate, then the next patient is approached.
- 3. Enumerators should count all patients who are approached, either refused or agreed to be interviewed.
- 4. Enumerators should do the interview at the nearest quiet place. If the patient is unable to answer the question, then the person who accompanies the patient will respond on behalf of the patient.

Inpatient

- 1. Enumerators had to choose 3-5 patients per day based on records at the health facility for two weeks. Only patients who will be discharged are selected.
- 2. Enumerator has to choose surgical and non-surgical cases (50% each). Enumerator has to go to inpatient department to get information about patients who will be discharged that day. Then, he/she has to make appointment with the patient or the family.
- 3. Enumerators should ask the patient or accompanying person (family, friends, etc.) if they are they willing to answer some questions for the care provided. Patients should be shown a sign of the identity of enumerators and ask patients to take part in an interview that will take no longer than 20 minutes. Enumerators should briefly explain the purpose of the study and give informed consent to patients to read and sign it. Patients should be assured of the confidentiality of the interview. If the patient refuses to participate, then the next patient is approached.
- 4. Enumerators should count all patients who were approached, either refused or agreed to be interviewed.
- 5. Interviews can be done either when the patient is still in the inpatient room or immediately after discharge from hospital. Enumerators must be sure that no hospital employee present

when the interview took place. If the patient is not able to answer the question, then the person who accompanies the patient will respond on behalf of the patient.

No and Description	Explanation and how to fill in
10.1 Are you willing to participate	Enumerators should be able to convince patients that this survey
in this survey?	is very important and all data are confidential / anonymous.
10.2 Respondent number	Serial number of respondent
10.3 Respondent is a patient	Ensure that patients want to be interviewed voluntarily.
	Divided into two options,
	1 = outpatient
	2 = Inpatient
10.4 Are you representing someone	Sometimes the patients are children or parents who are not able
else?	to be interviewed. In this case, person who accompany can
	respond on behalf of the patient.
10.5 Are you (or the one you	Gender of the patient
represent) male or female?	
10.6 How old is the patient?	In year
10.7 Last education of head of the	Clear
family	
10.8 What is your reason in using this	Clear
hospital services?	
10.9 What doctor says about your	The main disease suffered by the patient or can be the purpose
major disease?	of visit, such as medical check-ups, immunization, etc.
10.10 Select the condition of major	Based on answers of previous questions, enumerators fill out the
diseases according to the	code according to the list of diseases that are on the instrument
answer above	attachment
10.11 How much it costs to outpatient	All fees that were charged and released during the treatment
care?	center.
	If the patient cannot specify the details of the payment the total
	can be directly written in the row of total hospital bill.
	Question 10.10.8 s / d 10:10:11. are the expenses incurred by
	patients outside the health center bills.
10.12 How long have you being	The number of inpatient days is out of date minus date of
inpatient?	admission plus one
10.13 How much it costs to inpatient	All fees that were charged and released during the treatment
care?	center.
	If the patient cannot specify the details of the payment the total can be directly written in the row of total hospital bill.
	Question 10.12.8 s / d 10:12:11. of the expenses incurred by patients outside the health center bills.

No and Description	Explanation and how to fill in
10.14 Who is the payer?	Clear
10.15 How far is the hospital to your	In kilometer (rounded)
house?	
10.16 How long does it take to get	Clear
here?	
10.17 How do you get here?	Clear
10.18 Is anybody accompanying you in	Clear
the hospital?	
10.19 How much the transportation	If using a personal vehicle, then the estimated fuel cost incurred
cost to the hospital?	
10.20 Do you have to pay other	Sometimes there are families who accompany when during
accommodation cost?	treatment. It takes extra fee for accommodation / lodging for
	families who accompany them.
10.21 If yes, how much?	The total additional cost of other accommodation during
	treatment.
10.22 How much is the cost of food	Clear
and drinks for patient or the one	
who accompany during the	
medication?	
10.23 What services satisfy you the	Clear
most?	
10.24 Which is the worst?	Clear
10.25 Enumerator name	Full name

11. Discharge Patient Survey

<u>Purpose: To c</u>ollect detail data on patients with specific diagnoses who were hospitalized in a given period. This data will be used as input for the calculation of the average cost of a specific diagnosis.

<u>Time frame of data collection</u>: In July and August of patients discharged from the hospital in April, May and June 2011. Diagnosis of disease was defined as follow:

No.	Category	ICD 10	
1.	Appendicitis	K35-K38	
2.	Caesarean section	082	
3.	Hernia inguinal	K40	
4.	Fracture of femur	S72	
5.	Breast cancer	C50	
6.	Urolithiasis	N20-N23	
7.	Cataract	H28	
8.	Diarrhea	A09	
9.	Dengue Hemorrhagic Fever (DBD)	A90-A91	
10.	Ischemic heart disease	120-125	
11.	Stroke	164	
12.	Heart Failure	150	
13.	Gastritis	К29	

No and description	Explanation
Discharge data	Enumerators need to capture information from patient medical record.
	To ensure the information is recorded accurately, it is suggested enumerator work together with the nurse and medical records staff. This is important to jointly determine the ICD-X or ICD-IX on the diagnosis. Enumerators will be equipped with ICD Browser.
11.1. Case no.	Serial number of cases
11.2. Medical Record No.	Fill in the number of the medical record of the patient
11.3. Date in	The order of date / month / year (XX / XX / XXXX)
11.4. Date out	The order of date / month / year (XX / XX / XXXX)
11.5. age	In year
11.6. sex	1= male

	2= female
nain diagnosis when first came	clear
Ŭ.	Clear
Complications that occur during treatment (1)	Clear
	Clear
	Is an external cause that causes morbidity and
	mortality? In ICD X, code-Y98 v01
	The main diagnosis when patient was discharged
Comorbidities were detected during nospitalization (1)	Clear
Comorbidities were detected during nospitalization (2)	Clear
	Discharged date minus date of admission plus one
Class treatment	1 = Class 1
	2 = Class 2
	3 = Class 3
	4 = VIP
Freated in intensive care?	1 = Yes, 2 = No
f yes, how many days hospitalized in	Number of days stay in ICU
nsive care?	
Payer	Can be answered more than one
Drugs	Fill out the drugs that patients received during
	hospitalization, including in intensive care and
	prescription drugs bought outside the hospital by
	the patient. This information can be obtained
	from sheets of nursing care and medical records
Medical supplies	Fill in BMHP received during the hospitalization
	including in ICU and BMHP bought outside the
	hospital by the patient. This information can be
	obtained from sheets of nursing care and medical
	records
aboratory Tests	Fill out all kinds of tests that patients received
	during hospitalization, including in the ICU. This
	information can be obtained from sheets of
	nursing care and medical records
Radiological examination	Fill all radiological examinations received during
	hospitalization, including patients in the ICU. This
1	
	Complications that occur during treatment (1) Complications of comorbidity (if any) xternal causes of morbidity and mortality y01-Y98) rimary diagnosis when the patient out of ospital comorbidities were detected during ospitalization (1) comorbidities were detected during ospitalization (2) he total number of inpatient days class treatment reated in intensive care? yes, how many days hospitalized in nsive care? ayer Drugs Addical supplies aboratory Tests

		nursing care and medical records
11.17.	Other diagnostic tests	Fill out all other diagnostic tests received by
		patients during treatment, including in the ICU.
		This information can be obtained from sheets of
		nursing care and medical records
11.18.	Surgery	Fill in surgical intervention received during
		hospitalization. This information can be obtained
		from sheets of nursing care and medical records
11.19.	Non-invasive action	Fill in all non-invasive procedures received during
		hospitalization, including in the ICU. This
		information can be obtained from sheets of
		nursing care and medical records
11.20.	The total cost of care and treatment for	The total bill for the cost of care and treatment of
ho	ospitalized	hospitalization
11.21.	Status when discharged	Choose one:
		1 = Allowed to go home;
		2 = Referred
		3 = Returning forced / At the request of his own;
		4 = Escape / Unknown
		5 = Death

12. Pharmacy survey in Hospital

<u>Purpose</u>: To collect data on drugs prescription for outpatient and inpatient in a hospital either purchased at a pharmacy owned by a hospital, or outside the hospital.

Data collection time : Data collection was conducted in July 2011

Data collection only in selected hospitals in four provinces.

The amount taken in the outpatient, 50 prescriptions per main unit or a maximum of 1 week at:

- Obstetric and gynecology clinic
- Surgical Clinic
- Internal medicine clinic
- Pediatric clinic

The amount taken in inpatient care, each 50 prescriptions per specialty or a maximum of 1 week at:

- Obstetric gynecology
- Surgery
- Internal medicine
- Pediatric
- ICU room.

No and Description	Explanation and how to fill in
12.1. Survey of outpatient	Patient number is serial number of patient sequence in the hospital.
pharmacy	Originally patients were divided into 4:
	1= Obstetrics and gynecology
	2 = Surgery
	3 = Internal medicine
	4 = Pediatric
	Name of drug is a drug name with the dose. Example: 250mg
	amoxicillin. Packaging is the smallest unit. Example tablets, capsules,
	ampoules, etc.
	"Purchased in" can be selected at the hospital's pharmacy (1) and
	outside the hospital (2).
12.2. Survey of inpatient	Patient number is serial number of patient sequence in the hospital.
pharmacy	Originally patients were divided into 5:
	1= Obstetrics and gynecology
	2 = Surgery
	3 = Internal medicine
	4 = Pediatric
	5= ICU

No and Description	Explanation and how to fill in
	Name drug is a drug name with the dose. Example: 250mg amxocillin
	Packaging is the smallest unit. Example tablets, capsules, ampoules,
	etc.
	"Purchased in" can be selected at the hospital's pharmacy (1) and
	outside the hospital (2).

Annex

CODE			PROGRAM
			GENERAL EXPENDITURE
DN	01	00	Office Administration
DN	02	00	Infrastructure improvement
DN	03	00	Staff Discipline improvement
DN	04	00	Transportation cost (transfer)/pension
DN	05	00	Capacity building
DN	06	00	Reporting system improvement for financing and performance indicator achievement
DN	09	00	Quality improvement for public service
DN	10	00	Others operational expenditure
			MANDATORY PROGRAM FOR HEALTH
	45		
DN	15	01	Drugs and medical supplies - purchasing
DN	15	02	Drugs and medical supplies – others (management etc).
DN	16	00	Community and Personal Health Service
DN	17	00	Food and drugs control
DN	18	00	Indonesian Traditional Drugs
DN	19	01	Health promotion and community empowerment – related to "Alert Village" – SPM 18
DN	19	02	Health Promotion and community empowerment - others
DN	20	00	Community Nutrition Improvement – SPM 10
DN	21	00	Healthy environment development
DN	22	01	Prevention and Treatment of communicable disease – related to Acute Flaccid Paralysis (AFP) – SPM 13a
DN	22	02	Prevention and Treatment of communicable disease – related to case finding and treatment of
			Dengue Fever – SPM 13b
DN	22	03	Prevention and Treatment of communicable disease – related to case finding and treatment of Diarrhea – SPM 13c
DN	22	04	Prevention and Treatment of communicable disease – related to case finding and treatment of
			Pneumonia – SPM 13d
DN	22	05	Prevention and Treatment of communicable disease – related to case finding and treatment of
			TB – SPM 13e
DN	22	06	Prevention and Treatment of communicable disease – related to case finding and treatment of HIV – SPM 13f
DN	22	07	Prevention and Treatment of communicable disease – related to case finding and treatment of
			Malaria – SPM 13g
DN	22	08	Prevention and Treatment of communicable disease – related to Outbreak – SPM 17
DN	22	09	Other prevention and treatment of communicable disease
DN	23	00	Health Service standardization

1. Program and activity code

DN	24	01	Health Service for the poor – related to food supplement (MP ASI) for the poor 6 -24 month child – SPM 9	
DN	24	02	Health service for the poor – related to Basic Health Services for the poor – SPM 14	
DN	24	03	Health service for the poor – related to referral health service for the poor – SPM 15	
DN	24	04	Other Health service for the poor	
DN	25	00	Procurement, improvement of Puskesmas/Puskesmas with bed infrastructure and their network	
DN	26	00	Procurement, improvement of Public /Mental health/Lung/Eye hospital infrastructure	
DN	27	00	Infrastructure maintenance for public/mental health/Lung/Eye hospital	
DN	28	00	Partnership program for health service development	
DN	29	01	Improvement of health service for child under 5 – related to Universal Child Immunization (UCI) 80% -SPM 7	
DN	29	02	Improvement of health service for child under 5 - SPM 8	
DN	29	03	Other improvement program of health service for child under 5	
DN	30	00	Improvement of health service for elderly	
DN	31	00	Food safety monitoring and control program	
DN	32	01	Improvement of safe motherhood and child health – related to basic maternal program (Kr) – SPM 1	
DN	32	02	Improvement of safe motherhood and child health – related to complication during delivery – SPM 2	
DN	32	03	Improvement of safe motherhood and child health – related to health provider delivery assistant – SPM3	
DN	32	04	Improvement of safe motherhood and child health – related to post-delivery – SPM4	
DN	32	05	Improvement of safe motherhood and child health – related to neonatal and complication during delivery – SPM 5	
DN	32	06	Improvement of safe motherhood and child health – related to neonatal visit – SPM 6	
DN	32	07	Other improvement of safe motherhood and child health	
LI				

	of type expenditur		
Expenditure Description heading	Nature of Item	Classification type	Examples
Purchase	Building	Asset	
	Medical Equipment	Asset	Bed, Surgery equipment, scopes
	Vehicles	Asset	Cars, Ambulance, Motor bicycle, cycles, tractors, etc.
	Support Equipment	Asset	Generator, Engineering Equipment,
	Office Equipment	Asset	TV, Fridge, Telephones, Faxes etc.
	Office Furniture	Asset	Chairs, table, drawers, cabinets etc.
	Computers & It Equipment	Asset	Computers, Software, Printers etc.
	Other Items	Operational	
Rehabilitation	Buildings	Asset	
	Other Items	Operational	
Maintenance	ALL ITEMS	Operational	

2. Code of type expenditure for Health District Office (Dinas)

DM01Pharmacy drugsDM02Pathology reagents and consumablesDM03Radiology consumablesDM04Dental suppliesDM05Medical gases and OxygenDM06Physiotherapy supplies (if any)DM07CSSD SuppliesDM08Food and beverage supplies (patients)DM09Others2Maintenance ExpendituresMaintenance of Medical EquipmentME01Maintenance of PlantME03Maintenance of Dental equipmentME04Maintenance of Dental equipmentME05Cleaning ExpensesME07Laundry costsME08Bedding and Linen SuppliesME09Catering CrockeryME10OthersOFfice ExpendituresOffice ExpendituresOE01Rent and ratesOE02Electricity, gas and heatingOE03Telephone ExpenditureOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE01Tax of accommodationOE02Electricity BeinditureOE03Telephone ExpenditureOE04Internet/Other communicationsOE05General Office expenditureOE0	3		
DM 02 Pathology reagents and consumables DM 03 Radiology consumables DM 04 Dental supplies DM 05 Medical gases and Oxygen DM 06 Physiotherapy supplies (if any) DM 07 CSSD Supplies DM 07 CSSD Supplies (patients) DM 09 Others2 Maintenance Expenditures ME 01 Maintenance of Medical Equipment ME 02 Maintenance of Dental equipment ME 03 Maintenance of Dental equipment ME 04 Maintenance of Dental equipment ME 05 Cleaning Expenses ME 06 Gardening costs ME 07 Laundry costs ME 03 Meting and Linen Supplies ME 09 Catering Crockery ME 01 Rent and rates OE 01 Rent and rates OE 01 Rent and rates OE 03 Telephone Expensiture OE 04 Internet/Other communications OE 05 General Office expenditure OE 06 Printing, postage, stationery,			Drugs and Medical/ Clinical Supplies
DM03Radiology consumablesDM04Dental suppliesDM05Medical gases and OxygenDM06Physiotherapy supplies (if any)DM07CSSD SuppliesDM08Food and beverage supplies (patients)DM09Others2Maintenance ExpendituresME01Maintenance of Medical EquipmentME02Maintenance of PlantME03Maintenance of Dental equipmentME04Maintenance of Dental equipmentME05Cleaning ExpensesME06Gardening costsME07Laundry costsME09Catering CrockeryME01Rent and ratesOE01Rent and ratesOE03Telephone ExpensesME09Catering CrockeryME10OthersOffice ExpendituresOffice ExpendituresOE01Rent and ratesOE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Traveling ExpenditureOE08MeetingsOE11Maintenance of office equipment/computersOE12Water Supplies (If any)OE13Waste ManagementOE14Insurance			
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ME01Maintenance of Medical EquipmentME02Maintenance of BuildingsME03Maintenance of PlantME04Maintenance of Dental equipmentME05Cleaning ExpensesME06Gardening costsME07Laundry costsME08Bedding and Linen SuppliesME09Catering CrockeryME10OthersOFE01Rent and ratesOE02Electricity, gas and heatingOE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE09Travelling ExpenditureOE09Travelling ExpenditureOE01ReetingsOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	DM	09	Others2
ME02Maintenance of BuildingsME03Maintenance of PlantME04Maintenance of Dental equipmentME05Cleaning ExpensesME06Gardening costsME07Laundry costsME08Bedding and Linen SuppliesME09Catering CrockeryME10OthersOE01Rent and ratesOE02Electricity, gas and heatingOE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance			Maintenance Expenditures
ME03Maintenance of PlantME04Maintenance of Dental equipmentME05Cleaning ExpensesME06Gardening costsME07Laundry costsME08Bedding and Linen SuppliesME09Catering CrockeryME10OthersOffice ExpendituresOffice Expenditures0E01Rent and rates0E02Electricity, gas and heating0E03Telephone Expenses0E04Internet/Other communications0E05General Office expenditure0E06Printing, postage, stationery, books & magazine0E07Travelling Expenditure0E08Meetings0E09Training & capacity Building0E10Tax of accommodation0E11Maintenance of office equipment/computers0E12Water Supplies (if any)0E13Waste Management0E14Insurance	ME	01	Maintenance of Medical Equipment
ME04Maintenance of Dental equipmentME05Cleaning ExpensesME06Gardening costsME07Laundry costsME08Bedding and Linen SuppliesME09Catering CrockeryME10OthersME01Rent and ratesOE01Rent and ratesOE02Electricity, gas and heatingOE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	ME	02	Maintenance of Buildings
ME05Cleaning ExpensesME06Gardening costsME07Laundry costsME08Bedding and Linen SuppliesME09Catering CrockeryME10OthersOffice ExpendituresOE01Rent and ratesOE02Electricity, gas and heatingOE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	ME	03	Maintenance of Plant
ME06Gardening costsME07Laundry costsME08Bedding and Linen SuppliesME09Catering CrockeryME10OthersME01Rent and ratesOE01Rent and ratesOE02Electricity, gas and heatingOE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	ME	04	Maintenance of Dental equipment
ME07Laundry costsME08Bedding and Linen SuppliesME09Catering CrockeryME10OthersME10OthersOF01Rent and ratesOE02Electricity, gas and heatingOE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	ME	05	Cleaning Expenses
ME08Bedding and Linen SuppliesME09Catering CrockeryME10OthersDescriptionOffice ExpendituresOE01Rent and ratesOE02Electricity, gas and heatingOE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	ME	06	Gardening costs
ME09Catering CrockeryME10OthersDE01Rent and ratesOE01Rent and ratesOE02Electricity, gas and heatingOE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	ME	07	Laundry costs
ME10OthersOE01Rent and ratesOE02Electricity, gas and heatingOE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	ME	08	Bedding and Linen Supplies
Office ExpendituresOE01Rent and ratesOE02Electricity, gas and heatingOE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Waste ManagementOE14Insurance	ME	09	Catering Crockery
OE01Rent and ratesOE02Electricity, gas and heatingOE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Waste ManagementOE13Insurance	ME	10	Others
OE02Electricity, gas and heatingOE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance			Office Expenditures
OE03Telephone ExpensesOE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE06Printing ExpenditureOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	OE	01	Rent and rates
OE04Internet/Other communicationsOE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	OE	02	Electricity, gas and heating
OE05General Office expenditureOE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	OE	03	Telephone Expenses
OE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	OE	04	Internet/Other communications
OE06Printing, postage, stationery, books & magazineOE07Travelling ExpenditureOE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	OE	05	General Office expenditure
OE08MeetingsOE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	OE	06	
OE09Training & capacity BuildingOE10Tax of accommodationOE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	OE	07	Travelling Expenditure
OE 10 Tax of accommodation OE 11 Maintenance of office equipment/computers OE 12 Water Supplies (if any) OE 13 Waste Management OE 14 Insurance	OE	08	Meetings
OE 10 Tax of accommodation OE 11 Maintenance of office equipment/computers OE 12 Water Supplies (if any) OE 13 Waste Management OE 14 Insurance	OE	09	Training & capacity Building
OE11Maintenance of office equipment/computersOE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	OE	10	
OE12Water Supplies (if any)OE13Waste ManagementOE14Insurance	OE	11	Maintenance of office equipment/computers
OE 13 Waste Management OE 14 Insurance	OE	12	
OE 14 Insurance	OE	13	
	OE	14	
	OE	15	Professional and consultancy fees

3. Type of expenditure for Puskesmas and Hospital

OE	16	Bank charges and interest
OE	17	Uniform
OE	18	Others
		Transport Expenditures
TE	01	Fuel Expenditure
TE	02	Maintenance of Transport equipment
TE	03	Others
		Investment Expenditure
IE	01	Buildings (new)
IE	02	Buildings (Rehabilitation)
IE	03	Medical equipment
IE	04	Office Furniture
IE	05	Office Equipment
IE	06	Transport Equipment
IE	07	Information Technology
IE	08	Others

	4. List of condition	
	List of Condition / disease	
1	Communicable Diseases	Dengue
2	Communicable Diseases	Diarrhea
3	Communicable Diseases	Malaria
4	Communicable Diseases	Tuberculosis
5	Communicable Diseases	Conjunctivitis
6	Communicable Diseases	Diseases related to HIV/AIDs
7	Communicable Diseases	Otitis
8	Communicable Diseases	Repertory infection
9	Communicable Diseases	Typhoid fever
10	Communicable Diseases	Unknown fever
11	Communicable Diseases	urinary infection
12	Communicable Diseases	Other communicable disease
13	Maternal Care & Reproductive Health	Abortion
14	Maternal Care & Reproductive Health	Basic Antenatal Care
15	Maternal Care & Reproductive Health	Neonatal Complications
16	Maternal Care & Reproductive Health	Routine Post-Partum Care
17	Maternal Care & Reproductive Health	Anemia
18	Maternal Care & Reproductive Health	Complication of delivery
19	Maternal Care & Reproductive Health	Delivery Care
20	Maternal Care & Reproductive Health	Family planning
21	Maternal Care & Reproductive Health	Other reproductive
22	Maternal Care & Reproductive Health	Sexually Transmitted Infection
23	Non Communicable Diseases	Appendicitis
24	Non Communicable Diseases	Asthma/hay fever
25	Non Communicable Diseases	Cancer care
26	Non Communicable Diseases	Care for a stroke
27	Non Communicable Diseases	Care for heart attack
28	Non Communicable Diseases	Dental care
29	Non Communicable Diseases	Diabetes
30	Non Communicable Diseases	Dyspepsia
31	Non Communicable Diseases	Eye problem
32	Non Communicable Diseases	Fracture
33	Non Communicable Diseases	Headache/migraine
34	Non Communicable Diseases	Hernia
35	Non Communicable Diseases	Hypertension
36	Non Communicable Diseases	Injury or accident
37	Non Communicable Diseases	Non-emergency surgery

4. List of condition

38	Non Communicable Diseases	Nutrition & malnutrition
39	Non Communicable Diseases	Other emergency Surgery
40	Non Communicable Diseases	Psychiatric illness
41	Non Communicable Diseases	Renal failure
42	Non Communicable Diseases	Routine health check
43	Non Communicable Diseases	Skin infection
44	Non Communicable Diseases	Other
45	Routine health	Child Immunization
46	Routine health	Routine Infant or Child Health
47	Routine health	Counselling
48	Routine health	Other routine