## HEALTH SEEKING AND PROVIDER CHOICE: WHAT CAN WE LEARN FROM A NATIONAL REPRESENTATIVE SURVEY DATA IN CAMBODIA

## Workshop on <br> Achieving UHC with Equity in Health Financing in Cambodia

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## Introduction

- Health Seeking Behavior (HSB): decision or an action taken by an individual to maintain, attain, or regain good health and to prevent illness, including all available health care options:
- promotion,
- prevention,
- care \& treatment (curative) and
- rehabilitative,
- even not to seek care
- Increasing literature on HSB, but mainly focusing on curative care;
- Using primary data of a national representative survey, we investigated HSB of Cambodian people and their choice of providers by looking at the pattern of their health care utilization:
- outpatient care in the past month;
- inpatient care in the past 12 months;
- preventive maternal and child care in the past 12 months; and
- delay seeking care

Preliminary Results

## Of the total sample 5,000 households $=24,739$ individuals



## Comparison between public and private sector



## Outpatient care in the past month


\% of individuals seeking outpatient care

\% of individuals seeking outpatient care


## Inpatient care in the past 12 months



## \% of individuals seeking inpatient care

700

600
\# of individual sought last IPD services



## \% of individuals seeking inpatient care



## Preventive maternal and child care in the past 12 months


\% of individuals seeking preventive maternal and child care

\% of individuals seeking preventive maternal and child care


Not seeking care when sic


## Conclusion and recommendations

- For outpatient care in the past month:
- Overall, private dominant
- The public sector (mainly HC ) is pro-poor, but the large majority of the poor seeking outpatient care from private providers
- For inpatient care in the past 12 months:
- Almost equal share between the public and private sector.
- Private not-for-profit takes nearly $10 \%$ of the inpatient care
- For preventive maternal and child care:
- Public dominant, mainly HC,
- Largely pro rural and poor
- Delivering preventive maternal and child care (incl. promotional and rehabilitative care) which usually has no market requires public (funded) providers
- The dominant role of private sector in delivering curative care, mainly outpatient care by private pharmacies and clinics deserve more policy attention

