





SPIN Project « Social Protection: Innovations for Informal sector »

Extension of healthcare scheme for Tuk-tuk drivers and domestic workers in Phnom Penh

Project presentation P4HC+ meeting

8th March 2019

Key information about SPIN project

- Context:
 - NSPPF 2016-2025: from 2020 to 2025, the SHI coverage should be extended to the relatives of the current members (formal workers) and to the informal workers after a feasibility study/pilot from 2018 to 2020
 - Prakas 404 : HEF scheme must cover 2 million people more from the informal sector →NSSF has started to register some domestic workers and Tuk-tuk drivers that were previously pre-identified as target groups to test the extension of the coverage to the informal sector following the study carried out by ILO (with the financial support of UE).

Key information about SPIN project

- General objective: the overall objective of the project is to contribute to the effective extension of health insurance coverage to two vulnerable urban populations (Tuk-tuk drivers and domestic workers in Phnom Penh) thanks to the readjustment of the tools and operational procedures of NSSF in Cambodia.
- Partners involved: SHPA (implementing partner) and ILO (technical partner);
 - Technical local partners (some activities only): ADW, CCDA and IDEA
- Duration and period: December 2018 to end of November 2021;
- Donors: AFD and WOF

Specific objectives of the project

- **Specific objective 1:** Adjust and formalise the NSSF procedures in order to fit with the specificities of the targeted populations from informal sector;
- **Specific objective 2:** Effectively inform, with appropriate communication methodology and tools, the targeted populations (Tuk-tuk drivers and domestic workers) about social health protection and encourage them to register;
- Specific objective 3: Extract and share lessons learnt by NSSF in terms of innovations in extending coverage to the two targeted populations in urban area and secure NSSF internal capacities to manage and replicate these innovations to similar population segments in the informal sector.

Important: supported activities to reach these objectives will be developed in consistency with NSSF policy orientations and in coordination with other Development Partners in support to NSSF in order to avoid duplication of support.

Main activities to achieve Objective 1 :

										TIME	LINE									
ACTIVITIES		YEAR 1									YEAR 2					YEAR 3				
	D	J	F	Μ	A	Μ	J	J	А	S	0	Ν	1	2	3	4	1	2	3	4
A.1.1. Analysis of the registration and identification procedures already implemented by the NSSF to cover the Tuk-tuk drivers and the domestic workers under the HEF scheme in 2018; analysis of the lessons learnt; and analysis of the enhancements to conduct in order to achieve the goal of a contributory SHI system																				
A.1.2. Identification of necessary adjustments of the contribution collection mechanisms and procedures for the Tuk-tuk drivers and the domestic workers based on data from the studies conducted by ILO (UE-SPS program) and potential complementary surveys																				
A.1.3. Adjustment of the procedures by GRET and SHPA in collaboration with the key persons from NSSF																				
A.1.4. Short term experts' missions for the adjustments of specific procedures and tools (such online registration, mobile money transfer, etc.)																				
A.1.5. Support to the NSSF's teams in the implementation of selected adjustments/innovations and support for the analysis of the evolutions / changes																				

Main activities to achieve Objective 2:

									T	IME	LINE	-								
ACTIVITIES		YEAR 1											YEA	R 2		YEAR 3				
	D	J	F	М	А	М	J	J	А	S	0	N	1	2	3	4	1	2	3	4
A.2.1. Support for the implementation of the NSSF call centre CRM solution (software) to make it fully functional																				
A.2.2. Support for the adaptation of the communication tools dedicated to the target populations																				
A.2.3. Cooperate with the workers' unions and associations (ADW, IDEA, CCDA); and with the relevant NGOs (Care, Oxfam, etc.) in order to design an appropriate communication strategy to promote social health protection based on a sustainable community approach																				
A.2.4. Implementation of awareness campaigns to the target populations to promote NSSF social health insurance coverage and inform about the registration process																				

Main activities to achieve Objective 3:

	TIMELINE																			
ACTIVITIES						YEA	AR 1							YEA	R 2			YEA	R 3	
	D	J	F	М	A	М	J	J	A	S	0	N	1	2	3	4	1	2	3	4
A.3.1. Training of the NSSF managers and key technical staff about the specific challenges and solutions to extend social health protection to the informal sector (through the ILO's ITC of Turin)																				
A.3.2. Extract, formalize and disseminate lessons learnt from the pilot coverage of domestic workers and Tuk-tuk drivers during the project period.																				







Thank you for your attention.