

Leadership for Universal Health Coverage

Supporting Leaders to Deliver Results

Kick-off Workshop, Roodevallei, Pretoria, South Africa, 23-26 June 2014



Leadership for UHC – Detailed Programme of Kick-off Workshop – Roodevallei, Pretoria, South Africa – 23-26 June 2014

Time	Session Title	Session Details
Monday, 23rd June (DAY 1) FOCUS: Introduction to One Another and the Program		
By 16:00		Arrival and registration of Participants
16:30 – 17:00	Introductions: Getting to know one another	<ul style="list-style-type: none"> • Welcome and “why are we here?” by Kai, Ceren, Claude, Patrick, security briefing, Anneline, introduction of facilitators and faculty
17:00-17:10	Programme Overview	<ul style="list-style-type: none"> • Programme overview (9 months), workshop overview (Benjamin) • Why Peter Senge? (Martin)
17:10-18:30	Participants and Faculty Gallery	<ul style="list-style-type: none"> • Evening Gallery Walk (Ceren) Participants share ‘road not taken’ and ‘how do you relax’
18:30-18:45	Expectations	<ul style="list-style-type: none"> • Expectations: What would success look like (a) for this workshop? (b) for the entire training? (to be continued next day)
18:30 – 19:15	Dinner	
19:15 – 20:30	Talk by Peter Senge	<ul style="list-style-type: none"> • Introducing Peter Senge (Martin) • Peter talks (up to 30’) on ‘How to lead large-systems change?’ • Facilitator asks participants to exchange with each other: “what struck you?” and “what questions do you hold?”

Tuesday 24th June (DAY 2) - FOCUS: Deepening our Understanding of the Context / Environment			
08:30– 9:00		Reconnecting Self as an instrument	<ul style="list-style-type: none"> • Welcome to the day and Introduction to Mindfulness, “Use of Self” and “Instrumentality” in Leadership. • Practice (STOPP):
9:00 – 9:45		Ways of working and Conventions	<ul style="list-style-type: none"> • Ways of working together: How will we optimise our learning in this time? (5’) • Conventions for working together (about 25’) (Conventions to work with (discuss at tables 10’ and we hear back from each table, 2 minutes per group, asking “what is missing?”) 15’
9:45 – 10:55		Listening and the art of suspension	<ul style="list-style-type: none"> • Listening as a leadership skill, 4 levels of listening and dialogue and art of suspension • In Trios: Recollect and Share a moment when you have been most successful as a leader
10:55 – 11:10		Tea/ Coffee /Health break	
11:10 – 12:15		Introduction to complex adaptive challenges	<ul style="list-style-type: none"> • How do you work with complex adaptive challenges? Theory and in situ practice (Ceren)
12:15 – 13:00		Dealing with complex challenges	<ul style="list-style-type: none"> • 6 Dimensions of emotional styles (Martin) • Short introduction of the U and sensing in particular
13:00 – 14:30		Lunch break	
14:30 – 15:15		Co-appreciation of the current situation of UHC – Part One	<ul style="list-style-type: none"> • Current reality through other people’s eyes: Participants share what they have learnt from Stakeholder Interviews • Participants have a conversation at their tables: “How do you listen to / dialogue with your stakeholders?”

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15:15 – 17:15		Co-appreciation of the current situation of UHC – Part Two (Panel)	<ul style="list-style-type: none"> • Panel of Experts share their views on “the state of UHC (Kai) <ul style="list-style-type: none"> ○ Introductions ○ Panelists with questions ○ Karima: international + leaders of movement, Chris on Ghana, Claude on Philippines, Rekha on Turkey • Questions by moderator to panel • Q&A from participants
17:15 – 17:30		Tea/ Coffee /Health break	
17:30-18:00		Co-appreciation of the current situation of UHC – Part Three	<ul style="list-style-type: none"> • Dialogue in pairs: “From your own experience: What else is holding us back from significantly moving towards UHC?”
18:00-18:30		Closing of Day 2	<ul style="list-style-type: none"> • JOURNALING: 2 minutes of Silence, 2 minutes of Journaling (What are your Key Learnings of the Day?) • Participants share in circle
18:30 – 20:00		Dinner	
Evening			
		Wednesday, 25th June (DAY 3) – FOCUS: Tools and Attitudes for Co-Creating the Future of UHC	
08.30 - 09:15		Reconnecting	<ul style="list-style-type: none"> • Reflection • Introduction of the flow of the day
09:15 – 10:15		Co-Creating the Future of UHC	<ul style="list-style-type: none"> • "If our work, and that of those significant stakeholders not in the room, was to be successful, what would UHC look like in 3-5 years?" “What is the leadership needed to bring about that success?”

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			<ul style="list-style-type: none"> • Conversation in mixed groups / sharing in plenary
10:15 – 11:00		The ‘How’ of Leadership and Coalition Building (Part 1)	<ul style="list-style-type: none"> • Results orientation (Patrick and Ceren)
11:00 – 11:20		Tea/ Coffee /Health break	
11:20 – 13:00		The ‘How’ of Leadership and Coalition Building (Part 2)	<ul style="list-style-type: none"> • Stakeholder Mapping and Coalition Building
13:00 – 14:00		LUNCH	
14:00 – 15:30		The ‘How’ of Leadership and Coalition Building (Part 3)	<ul style="list-style-type: none"> • Stakeholder mapping continued • Strategic communication
15:30 – 15:50		Tea/ Coffee /Health break	
15:50 – 16:30		Voices From the Field	<ul style="list-style-type: none"> • Current reality through Other People’s lenses (unemployed pregnant woman, trade-unionist, president’s advisor on health, finance minister, etc.)
		Action Learning	<ul style="list-style-type: none"> • Short overview of the action learning cycle
16:30 – 17:00		Close of Day	<ul style="list-style-type: none"> • Reflection and Journaling (5’)
19:00		Dinner	
		Free evening	<ul style="list-style-type: none"> •

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		DAY 4 – FOCUS: Next Steps and Practical Action	
08:30 – 09:15		Reconnecting	<ul style="list-style-type: none"> • Introduction: 2 minutes Silence, 2 minutes Journaling • Check-in in small tables: <ul style="list-style-type: none"> - <i>What is becoming clear for me is...</i> - <i>The Key Question I still hold is...</i> • Sharing in plenary • Introduction of the final day
09:15 – 10:30		Use of self and sensing the field	<ul style="list-style-type: none"> • Facilitator introduces case clinics (10') • Demonstration Case Clinic with one of the participants
10:30 – 11:45		Practicing Case-Clinics	<ul style="list-style-type: none"> • Participants form random groups and practice case clinics (time for at least two further case clinics)
		Next Steps	<ul style="list-style-type: none"> • Introducing next steps of the 'Leadership for UHC' programme ('7 steps')
13:00 – 14:00	LUNCH		
14:00 – 14:45		Next Steps continued	<ul style="list-style-type: none"> • Next steps continued: • Time for participants to work on their next steps (in country teams)
14:45 – 15:40		Closing Session and Evaluation	<p>In a circle, Participants and Facilitators (after Reflection and Journaling) share their final take aways from the workshop</p> <p>Evaluation forms</p> <p>Closing words by Patrick Osewe</p>
15:40	End of workshop		