Selected Issues in Collective Action

Leadership for Universal Health Coverage
A High-Level Program to Help Leaders Deliver Results
A collaborative Program by GIZ-WB-P4H

Nairobi, Kenya November 10-14, 2014 Ceren Ozer, World Bank

Research suggests that...

 Over two-thirds (67%) of major change initiatives fail to realize intended gains...

 Most often the challenges are around acceptance and adaptation of change.

ELI - THE LITTLE RED ELEVATOR

Free rider



l use ... You pay...

Asymmetric Information



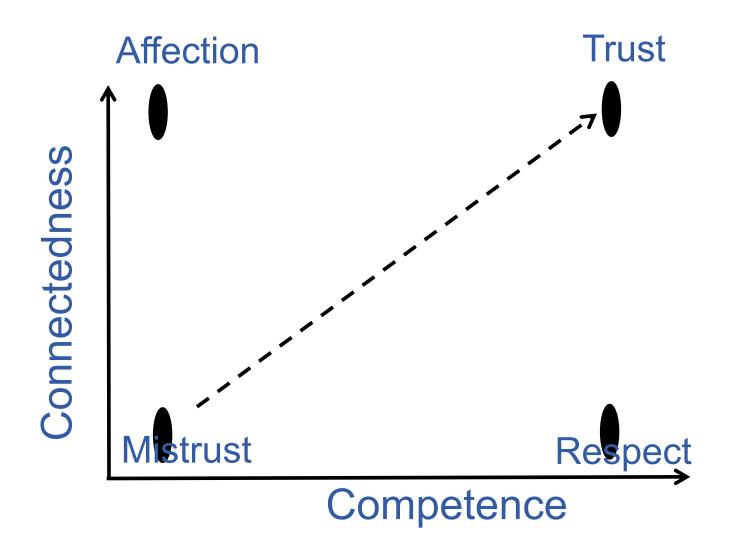
I know...He doesn't... I gain!

Agenda Setting

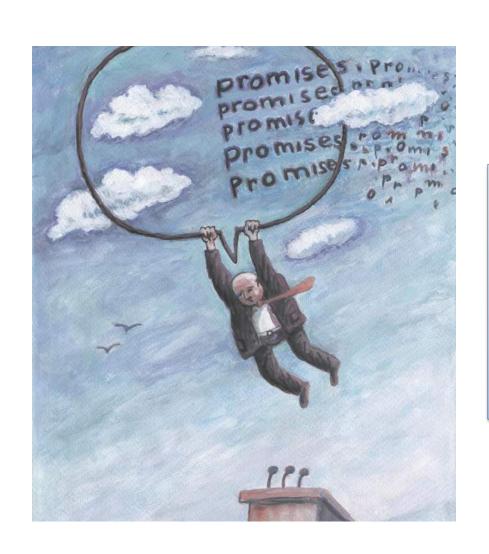
l maneuver...



Mechanism of Trust



Credible Commitment



I break my promise...
I suffer

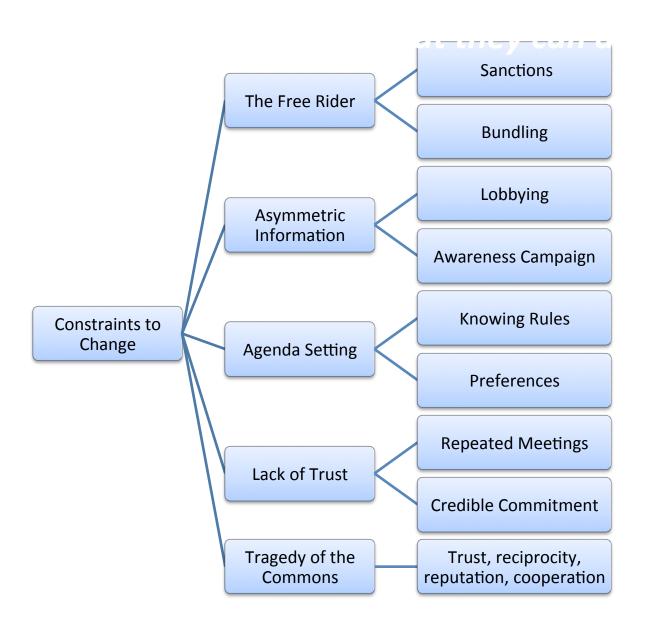
Tragedy of the Commons



No Collective Action = Abuse = Tragedy



Failure of Collective Action



Research suggests that...

 Over two-thirds (67%) of major change initiatives fail to realize intended gains...

 Most often the challenges are around acceptance and adaptation of change.

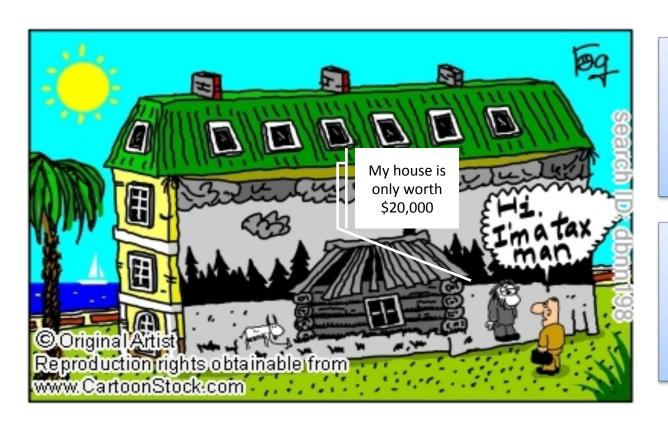
ELI - THE LITTLE RED ELEVATOR

Free rider



l use ... You pay...

Asymmetric Information



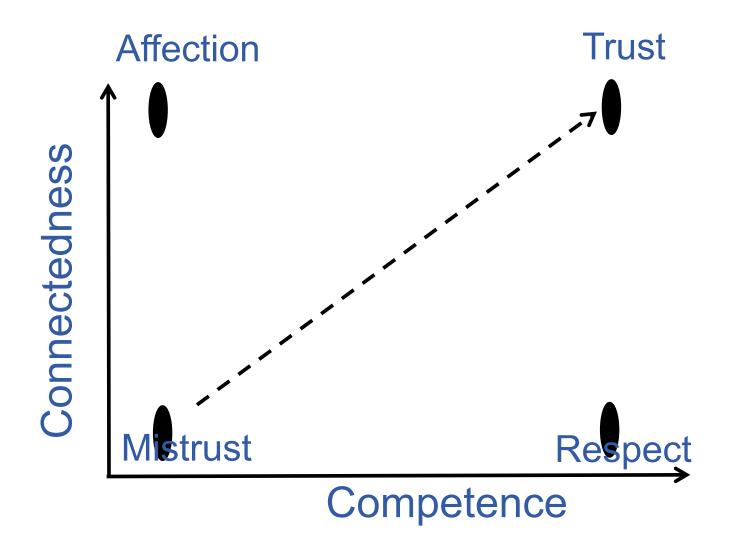
I know...He doesn't... I gain!

Agenda Setting

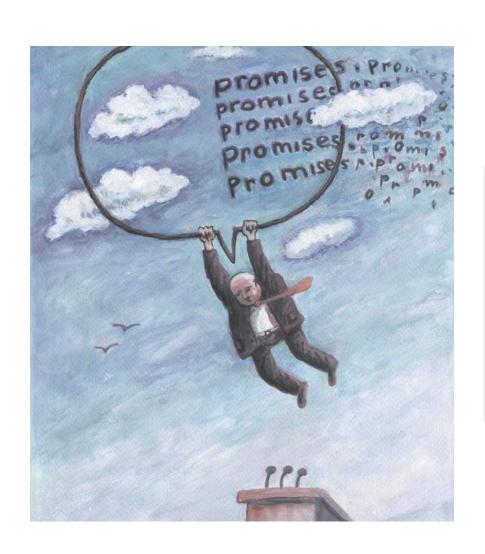
l maneuver...



Mechanism of Trust

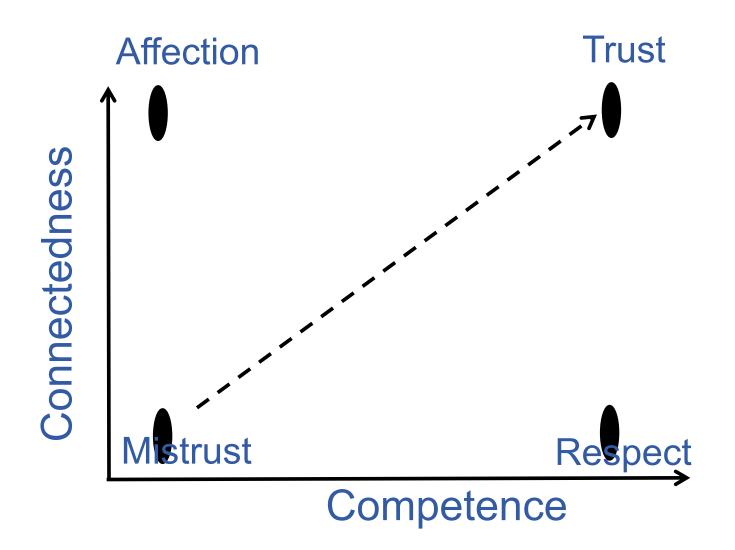


Credible Commitment

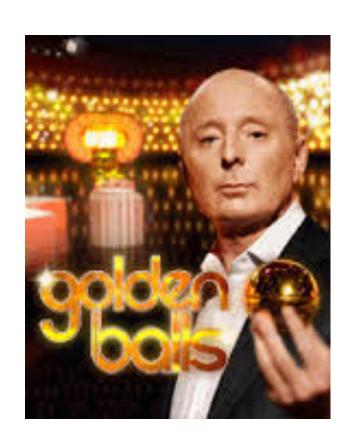


I break my promise...
I suffer

Elements of Trust



Trust?



Elements of Trust



Tragedy of the Commons



No Collective Action = Abuse = Tragedy



Failure of Collective Action

